

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 1/7/2019 7:14:07 PM  
**Subject:** Change or new ticket for [REDACTED]

Title: American Express ®

We actually changed her return from Miami to Moscow to STT - Moscow. It is refundable ticket, but partially used, I can request partial refund (not sure how much).

New ticket on Aeroflot to Moscow is \$667.20 restricted or fully refundable at \$802.20.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Jeffrey will bring [REDACTED] [REDACTED] with him to NY tomorrow afternoon. We need to get her a one way ticket from NY to Moscow on 7pm flight. We are holding a ticket for her to return to Moscow from Miami. [REDACTED] What to do? Also, I still don't know what we are doing with her ticket to Kaliningrad. We may cancel. Just leave for now.

Sent from my iPhone