

To: Bella Kleir [REDACTED]
From: Lesley Groff
Sent: Sun 12/23/2018 2:45:05 PM
Subject: Fwd: Your Refund Request

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] <[REDACTED]>
Date: December 23, 2018 at 9:32:27 AM EST
To: Lesley Groff [REDACTED]
Subject: Fwd: Your Refund Request

Hello, Lesley! How are you?
I received this and I just thought that I should resend you this info.

----- Forwarded message -----
From: United Refunds <refunds@united.com>
Date: Sat, 22 Dec 2018 at 11:13 AM
Subject: Your Refund Request
To: <[REDACTED]>

December 22, 2018

PASSENGER: [REDACTED]
TICKET(S): [REDACTED]
REQUEST ID [REDACTED]

Dear [REDACTED]

We've processed the refund today.

If your ticket was purchased using a credit card please allow 7-10 business days for the credit to post to your account. For check payments, please allow sufficient time for the check delivery. You may also view the refund details using the Check Refund Status link below and enter the 13-digit ticket number or 8-digit Request ID listed above.

Refund Amount/Currency: 615.80 USD

Form of Payment: AX ending in [REDACTED]

Refund processed date: December 21, 2018

Thank you for the opportunity to assist you and we look forward to welcoming you on a future United Airlines flight.

Sincerely,

United Refunds

[Check Refund Status](#)

FAX: 872-825-9364