

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Mon 1/7/2019 7:25:05 PM
Subject: Re: Change or new ticket for [REDACTED]

Please get us refund for whatever we can get on original ticket. Please issue the new ticket at \$667.20. Can you give me the details of timing. [REDACTED] is asking. Once she knows we can determine Kaliningrad trip. Thanks

Sent from my iPhone

On Jan 7, 2019, at 2:14 PM, Natalia Molotkova <[REDACTED]> wrote:

We actually changed her return from Miami to Moscow to STT - Moscow. It is refundable ticket, but partially used, I can request partial refund (not sure how much).

New ticket on Aeroflot to Moscow is \$667.20 restricted or fully refundable at \$802.20.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Jeffrey will bring [REDACTED] [REDACTED] with him to NY tomorrow afternoon. We need to get her a one way ticket from NY to Moscow on 7pm flight. We are holding a ticket for her to return

to Moscow from Miami. ([REDACTED]). What to do? Also, I still don't know what we are doing with her ticket to Kaliningrad. We may cancel. Just leave for now.

Sent from my iPhone