

To: Natalia Molotkova [REDACTED]
From: [REDACTED]
Sent: Wed 12/5/2018 3:43:57 PM
Subject: Re: [REDACTED]'s family. Can you check the flight ? We are worried not 5 seats

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

Hotel:

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes are subject to difference in fare plus EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
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Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

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[REDACTED]
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Checking.

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Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? I worry the flight does not have enough seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: [REDACTED]
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults +1 bed for a teenage kid
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets for my family..
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope there is anything you (or travel agent could do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

- -
-Hi [REDACTED]!

- -
-I would also need help with the hotel in Minsk for my family..
-who should I talk to and what info should I provide?

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- -On Dec 4, 2018, at 15:36, [REDACTED] wrote:

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- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the hotel reservation you had in Milan. I have her working on the new dates and hotel for you now. She is on it.

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