

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 12/5/2018 9:05:35 PM  
**Subject:** Re: Itinerary for SHULIAK/KARYNA 10DEC18 [REDACTED]

oh my gosh you are the best! Jeffrey just emailed me to change their tickets to depart on Sunday Dec. 9th instead of Monday Dec. 10th. So we will need to change the hotel stay. Give me price and then we will purchase. (due to this I will be changing other peoples flights but will send separately to not get confused)

On Dec 5, 2018, at 4:03 PM, Natalia Molotkova  
<[REDACTED]> wrote:

No, due to I have hotel on the same record, I had to change ticketing line.

I didn't put it on time frame, due to each airline has it's own ticketing dead line:

EK 206 10DEC JFK MXP 1020P 1155A - don't have message from airline when they will cancel without tick

B2 882 13DEC MXP MSQ 1150A 430P - on hold till December 8 720am

B2 871 16DEC MSQ GVA 1210P 1255P

IB3489 18DEC GVA MAD 700A 900A - will be auto-cancelled tonight

IB3340 18DEC MAD RAK 1135A 140P

TP1451 20DEC RAK LIS 1245P 125P - will be auto cancelled December 7 220pm

TP 209 20DEC LIS JFK 500P 800P

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

I have not heard from Jeffrey yet. It looks like it is purchased (?) How long can we hold the flights and hotel changeable for sure we need!

No, it is a hold. Are you ready to issue tickets?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Is this on Hold? How long will it hold for? or did you purchase?

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary for SHULIAK/KARYNA 10DEC18 [REDACTED]  
**Date:** December 5, 2018 at 9:32:05 AM EST  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system and cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-800-555-XXXX.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

## Other Information

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- CITIZENS OF BELARUS MUST CARRY A VALID PASSPORT

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## New York to Milan

### FLIGHT EK 206

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#### DEPARTING

Mon, Dec 10 2018, 10:20 PM  
New York  
John F Kennedy International (JFK)

#### ARRIVING

Tue, Dec 11 2018, 11:55 AM  
Milan  
Malpensa (MXP)

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#### Emirates

Operated By Emirates

Non-stop

**Duration:**7 Hrs 35 Mins

**Departure Terminal:**Terminal 4

**Arrival Terminal:**Terminal 1

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#### FLIGHT INFORMATION

C Business Class  
Airbus Industrie A380-800  
Meals: Meals  
Baggage: 2PC per adult

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#### FLIGHT CONFIRMATION

Emirates: [REDACTED]

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#### Hotel Details

FOUR SEASONS HOTEL MILANO

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#### CHECK-IN

Tue, Dec 11 2018

#### CHECK OUT

Thu, Dec 13 2018

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#### HOTEL INFORMATION

**Address:**Via Gesu 8  
MILAN IT 20121  
**Telephone:**39-02-77088  
**Status:**Confirmed

Base Rate: EUR 722.50 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 1 Days Prior To Arrival

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#### HOTEL CONFIRMATION

[REDACTED]

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## Milan to Minsk

FLIGHT **B2 882**

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### DEPARTING

Thu, Dec 13 2018, 11:50 AM  
Milan  
Malpensa (MXP)

### ARRIVING

Thu, Dec 13 2018, 04:30 PM  
Minsk  
Minsk International 2 (MSQ)

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### Belavia

Operated By Belavia

Non-stop  
Duration: 2 Hrs 40 Mins  
Departure Terminal: Terminal 1

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### FLIGHT INFORMATION

C Business Class  
Boeing 737-500  
Meals: Lunch  
Baggage: 2PC per adult

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### FLIGHT CONFIRMATION

Belavia: 

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## Minsk to Geneva

FLIGHT **B2 871**

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### DEPARTING

Sun, Dec 16 2018, 12:10 PM  
Minsk  
Minsk International 2 (MSQ)

### ARRIVING

Sun, Dec 16 2018, 12:55 PM  
Geneva  
Geneve-cointrin (GVA)

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### Belavia

Operated By Belavia

Non-stop  
Duration:2 Hrs 45 Mins  
Arrival Terminal:Terminal 1

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### FLIGHT INFORMATION

C Business Class  
Embraer 175  
Meals: Lunch  
Baggage: 2PC per adult

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### FLIGHT CONFIRMATION

Belavia: 

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## Geneva to Madrid

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### FLIGHT IB 3489

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#### DEPARTING

Tue, Dec 18 2018, 07:00 AM  
Geneva  
Geneve-cointrin (GVA)

#### ARRIVING

Tue, Dec 18 2018, 09:00 AM  
Madrid  
Barajas (MAD)

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#### Iberia

Operated By Iberia

Non-stop  
Duration:2 Hrs  
Departure Terminal:Terminal 1  
Arrival Terminal:Terminal 4

#### FLIGHT INFORMATION

I Business Class  
Airbus Industrie A319  
Meals: Breakfast  
Baggage: 2PC per adult

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#### FLIGHT CONFIRMATION

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Iberia: [REDACTED]

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## Madrid to Marrakech

**FLIGHT IB 3340**

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### DEPARTING

Tue, Dec 18 2018, 11:35 AM  
Madrid  
Barajas (MAD)

### ARRIVING

Tue, Dec 18 2018, 01:40 PM  
Marrakech  
Menara (RAK)

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Iberia

Operated By Iberia

Non-stop  
Duration: 2 Hrs 5 Mins  
Departure Terminal: Terminal 4S  
Arrival Terminal: Terminal 1

### FLIGHT INFORMATION

I Business Class  
Airbus Industrie A321  
Meals: Snack  
Baggage: 2PC per adult

## FLIGHT CONFIRMATION

Iberia: [REDACTED]

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Marrakech to Lisbon

FLIGHT TP 1451

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### DEPARTING

Thu, Dec 20 2018, 12:45 PM

Marrakech

Menara (RAK)

### ARRIVING

Thu, Dec 20 2018, 01:25 PM

Lisbon

Portela (LIS)

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### Tap Portugal

Operated By Tap Portugal

Non-stop

Duration: 1 Hr 40 Mins

Departure Terminal: Terminal 1

Arrival Terminal: Terminal 1

### FLIGHT INFORMATION

Z Business Class

Airbus Industrie A319

Meals: Lunch

Baggage: 2PC per adult

## FLIGHT CONFIRMATION

Tap Portugal: [REDACTED]

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Lisbon to New York

FLIGHT TP 209

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### DEPARTING

Thu, Dec 20 2018, 05:00 PM

Lisbon

Portela (LIS)

### ARRIVING

Thu, Dec 20 2018, 08:00 PM

New York

John F Kennedy International (JFK)

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### Tap Portugal

Operated By Tap Portugal

Non-stop

Duration: 8 Hrs

Departure Terminal: Terminal 1

Arrival Terminal: Terminal 5

### FLIGHT INFORMATION

Z Business Class

Airbus Industrie A330-200

Meals: Breakfast Dinner

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Tap Portugal: [REDACTED]

TRAVELLER INFORMATION

KARYNA SHULIAK

[REDACTED] [REDACTED]

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