

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Mon 12/17/2018 8:06:07 PM  
Subject: Itinerary INCL TICKETNO for [REDACTED] 17DEC18 [REDACTED]

Title: American Express ®

She still has return.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she has already taken this flight...she must have figured it all out.

On Dec 17, 2018, at 3:00 PM, Natalia Molotkova <[REDACTED]> wrote:

It was basic fare, so extra for bag and seat. It can be done on-line at [www.ba.com](http://www.ba.com). BA agent said the cost o

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:47 PM, Natalia Molotkova <[REDACTED]> wrote:

Doesn't say anything in fare rules, calling BA.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

-

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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cannot accept incoming messages. If you have any questions, please  
Service at 1- [REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting  
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID P

Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

Other Information

- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

London to Milan

**FLIGHT BA 568**

---

**DEPARTING**

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

**ARRIVING**

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 12A  
H Economy Class  
Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

British Airways: XXXXXXXXXX

---

Milan to London

---

**FLIGHT BA 569**

---

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

**ARRIVING**

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

**FLIGHT INFORMATION**

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

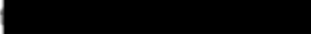
British Airways: XXXXXXXXXX

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## TRAVELLER INFORMATION



### E-TICKET

Ticket 

### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE G

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See attached itinerary PDF or link for full terms and conditions.

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<http://www.adobe.com/products/acrobat/readstep.html>

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[REDACTED]

Let me have a look.

Regards,  
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[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]



FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

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<https://myamextravel.com/baggage>

## Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Other Information

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- A VISA IS REQUIRED FOR ENTRY INTO ITALY
- 

## Other Information

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- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
- 

## London to Milan

FLIGHT **BA 568**

---

### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

### British Airways

Operated By British Airways

---

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

#### FLIGHT INFORMATION

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

#### FLIGHT CONFIRMATION

British Airways: XXXXXXXXXX

Milan to London

FLIGHT **BA 569**

#### DEPARTING

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

#### ARRIVING

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs 5 Mins

**Arrival Terminal:**Terminal 5

#### FLIGHT INFORMATION

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

#### FLIGHT CONFIRMATION

British Airways: [REDACTED]

#### TRAVELLER INFORMATION

[REDACTED] [REDACTED]

#### E-TICKET

Ticket [REDACTED]

#### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE CENTRE

When you travel more than 100 miles from home, you have 24/7 medical, legal and travel assistance services, including medical evacuation, select emergency coordination and assistance services, including medical assistance, cash advances, lost property claims, travel insurance claims, XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and having a great trip!

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the control of Amex.

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Doesn't say anything in fare rules, calling BA.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

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**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-[REDACTED].

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## Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

## Other Information



- 
- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
- 

## London to Milan

FLIGHT **BA 568**

---

### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A  
H Economy Class  
Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

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## FLIGHT CONFIRMATION

British Airways: [REDACTED]

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## Milan to London

FLIGHT **BA 569**

---

### DEPARTING

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

### ARRIVING

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

### FLIGHT INFORMATION

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

---

Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket [REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

When you travel more than 100 miles from home, you have 24/7 medical, leg  
select emergency coordination and assistance services, including medical an  
XXXXXXXXXXt, cash wires and more. Card Members may be responsible for  
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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a safe trip.

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[REDACTED]

[REDACTED]

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Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

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**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

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## Other Information

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- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT
- 

## Other Information

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- A VISA IS REQUIRED FOR ENTRY INTO ITALY
- 

## Other Information

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- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
- 

## London to Milan

FLIGHT **BA 568**

---

### DEPARTING

Mon, Dec 17 2018, 02:55 PM

London

London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

**FLIGHT CONFIRMATION**

British Airways: XXXXXXXXXX

**Milan to London**

**FLIGHT BA 569**

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM

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### British Airways

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

## FLIGHT INFORMATION

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

## FLIGHT CONFIRMATION

British Airways: [REDACTED]

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## TRAVELLER INFORMATION

[REDACTED] [REDACTED]

### E-TICKET

Ticket [REDACTED]

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<http://www.adobe.com/products/acrobat/readstep.html>

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It was basic fare, so extra for bag and seat. It can be done on-line at [www.ba.com](http://www.ba.com). BA agent said the cost of the bag is 45.00USD on line, at the airport - \$100.00.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

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FLIGHTS | HOTELS | CARS | CRUISES

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FLIGHT **BA 568**

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Mon, Dec 17 2018, 02:55 PM  
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London Heathrow (LHR)

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Mon, Dec 17 2018, 05:55 PM  
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Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

#### FLIGHT INFORMATION

Your Seats: 12A  
H Economy Class  
Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

#### FLIGHT CONFIRMATION

British Airways: XXXXXXXXXX

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Milan to London

FLIGHT **BA 569**

#### DEPARTING

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

#### ARRIVING

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

#### British Airways

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

#### FLIGHT INFORMATION

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

#### FLIGHT CONFIRMATION

British Airways [REDACTED]

#### TRAVELLER INFORMATION

[REDACTED] [REDACTED]



## E-TICKET

Ticket

### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

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-

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

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## Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

## Other Information

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- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
- 

## London to Milan

FLIGHT **BA 568**

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### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A  
H Economy Class

---

Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

British Airways: [REDACTED]

---

**Milan to London**

**FLIGHT BA 569**

---

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

**ARRIVING**

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

**FLIGHT INFORMATION**

---

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

#### FLIGHT CONFIRMATION

British Airways: [REDACTED]

#### TRAVELLER INFORMATION

[REDACTED] [REDACTED]

#### E-TICKET

Ticket [REDACTED]

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[REDACTED]

[REDACTED]

-  
-  
-  
-  
-  
-  
-

Doesn't say anything in fare rules, calling BA.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

-

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

-

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

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## Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

## Other Information

• CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

---

## London to Milan

FLIGHT **BA 568**

---

### DEPARTING

Mon, Dec 17 2018, 02:55 PM

London

London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM

Milan

Linate (LIN)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

---

## FLIGHT CONFIRMATION

British Airways: [REDACTED]

### Milan to London

FLIGHT **BA 569**

#### DEPARTING

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

#### ARRIVING

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

#### British Airways

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

#### FLIGHT INFORMATION

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

## FLIGHT CONFIRMATION

British Airways: [REDACTED]

## TRAVELLER INFORMATION

[REDACTED] [REDACTED]

### E-TICKET

Ticket [REDACTED]

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Let me have a look.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

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**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKET NO for [REDACTED] 17DEC18 [REDACTED]



FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

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## Other Information

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## Other Information

- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

## London to Milan

FLIGHT **BA 568**

### DEPARTING

Mon, Dec 17 2018, 02:55 PM

London

London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM

Milan

Linate (LIN)

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

### FLIGHT CONFIRMATION

British Airways:

Milan to London

FLIGHT **BA 569**

### DEPARTING

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

### ARRIVING

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs 5 Mins

**Arrival Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

### FLIGHT CONFIRMATION

British Airways: [REDACTED]

## TRAVELLER INFORMATION

[REDACTED] [REDACTED]

### E-TICKET

Ticket [REDACTED]

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