

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Mon 12/17/2018 8:06:55 PM  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 17DEC18 U [REDACTED]

yes...I will find out what she needs to do...thanks

On Dec 17, 2018, at 3:06 PM, Natalia Molotkova  
<[REDACTED]> wrote:

She still has return.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she has already taken this flight...she must have figured it all out.

On Dec 17, 2018, at 3:00 PM, Natalia Molotkova [REDACTED] > wrote:

It was basic fare, so extra for bag and seat. It can be done on-line at [www.ba.com](http://www.ba.com). BA agent said the

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:47 PM, Natalia Molotkova <[REDACTED]> wrote:

Doesn't say anything in fare rules, calling BA.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> w

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

-

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] 17DEC18 [REDACTED]

-

FLIGHTS| HOTELS| CARS| CRI

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAI

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- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

## Other Information

- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA REQUIRED

## London to Milan

**FLIGHT BA 568**

---

**DEPARTING**

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

**ARRIVING**

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 12A  
H Economy Class  
Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

British Airways: 

---

**Milan to London**

**FLIGHT BA 569**

---

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

**ARRIVING**

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

**FLIGHT INFORMATION**

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

British Airways: 

---

## TRAVELLER INFORMATION



### E-TICKET

Ticket



### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL

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**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect)

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See attached itinerary PDF or link for full terms and conditions

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<http://www.adobe.com/products/acrobat/readstep.html>

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California State Seller of Travel Registration Number: 1022311  
Registration Number: UBI#600469694. Iowa: TA# 669 Registered

[REDACTED]

Let me have a look.

Regards,  
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Centurion Relationship Manager

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Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

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**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]



FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a [REDACTED] who cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting <https://myamextravel.com/baggage>

## Other Information

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## Other Information

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## Other Information

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- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
- 

## London to Milan

FLIGHT **BA 568**

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### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

### British Airways

Operated By British Airways

---

Non-stop  
**Duration:**2 Hrs  
**Departure Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 12A  
H Economy Class  
Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

**FLIGHT CONFIRMATION**

British Airways: Q2MKKZ

**Milan to London**

**FLIGHT BA 569**

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

**ARRIVING**

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs 5 Mins

**Arrival Terminal:**Terminal 5

#### FLIGHT INFORMATION

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

#### FLIGHT CONFIRMATION

British Airways: [REDACTED]

#### TRAVELLER INFORMATION

[REDACTED] [REDACTED]

#### E-TICKET

Ticket [REDACTED]

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

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Doesn't say anything in fare rules, calling BA.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

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Hi nAtasha. Is a checked bag included in her ticket?

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**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

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• CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

---

## London to Milan

FLIGHT **BA 568**

---

### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

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**FLIGHT CONFIRMATION**

British Airways: 

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**Milan to London**

**FLIGHT BA 569**

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**DEPARTING**

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

**ARRIVING**

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

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**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs 5 Mins

**Arrival Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways:

TRAVELLER INFORMATION

E-TICKET

Ticket

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[REDACTED]

[REDACTED]

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Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

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Hi nAtasha. Is a checked bag included in her ticket?

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**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

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Other Information

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Other Information

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London to Milan

FLIGHT **BA 568**

DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

British Airways XXXXXXXXXX

---

**Milan to London**

**FLIGHT BA 569**

---

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)



Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

## Arrival Terminal:Terminal 5

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
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British Airways: Q2MKKZ

Page 10 of 10

## Ticket

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FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

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London to Milan

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**Departure Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

**FLIGHT CONFIRMATION**

British Airways: 

**Milan to London**

**FLIGHT BA 569**

**DEPARTING**

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## ARRIVING

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Baggage: NIL per adult

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British Airways: [REDACTED]

## TRAVELLER INFORMATION

[REDACTED] [REDACTED]

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-

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

RECORD LOCATOR [REDACTED]

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- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

## Other Information

• CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

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## London to Milan

FLIGHT **BA 568**

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### DEPARTING

Mon, Dec 17 2018, 02:55 PM

London

London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM

Milan

Linate (LIN)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

---

## FLIGHT CONFIRMATION

British Airways: [REDACTED]

### Milan to London

FLIGHT **BA 569**

#### DEPARTING

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

#### ARRIVING

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

#### British Airways

Operated By British Airways

Non-stop

**Duration:** 2 Hrs 5 Mins

**Arrival Terminal:** Terminal 5

#### FLIGHT INFORMATION

Your Seats: 10A

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways

TRAVELLER INFORMATION

E-TICKET

Ticket

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third-party service providers.

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Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel

Doesn't say anything in fare rules, calling BA.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

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**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Date:** December 14, 2018 at 3:30:09 PM EST

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

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FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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EFTA\_R1\_01071322  
EFTA02267179

Service at 1- [REDACTED]

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- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

---

## Other Information

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- A VISA IS REQUIRED FOR ENTRY INTO ITALY

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## Other Information

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- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

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## London to Milan

FLIGHT **BA 568**

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#### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

#### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

#### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

#### FLIGHT INFORMATION

Your Seats: 12A  
H Economy Class  
Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

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#### FLIGHT CONFIRMATION

British Airways: XXXXXXXXXX

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Milan to London

FLIGHT **BA 569**

#### DEPARTING

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

#### ARRIVING

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

#### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs 5 Mins

**Arrival Terminal:**Terminal 5

#### FLIGHT INFORMATION

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

#### FLIGHT CONFIRMATION

British Airways

#### TRAVELLER INFORMATION



## E-TICKET

Ticket

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Let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

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Hi nAtasha. Is a checked bag included in her ticket?

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**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 17DEC18 [REDACTED]

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## Other Information

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## Other Information

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- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
- 

## London to Milan

FLIGHT **BA 568**

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### DEPARTING

Mon, Dec 17 2018, 02:55 PM  
London  
London Heathrow (LHR)

### ARRIVING

Mon, Dec 17 2018, 05:55 PM  
Milan  
Linate (LIN)

---

### British Airways

Operated By British Airways

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 5

### FLIGHT INFORMATION

Your Seats: 12A  
H Economy Class

Airbus Industrie A320-100/200  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

---

**FLIGHT CONFIRMATION**

British Airways 

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Milan to London

FLIGHT **BA 569**

---

**DEPARTING**

Fri, Dec 21 2018, 06:45 PM  
Milan  
Linate (LIN)

**ARRIVING**

Fri, Dec 21 2018, 07:50 PM  
London  
London Heathrow (LHR)

---

**British Airways**

Operated By British Airways

Non-stop

**Duration:**2 Hrs 5 Mins

**Arrival Terminal:**Terminal 5

**FLIGHT INFORMATION**

Your Seats: 10A  
M Economy Class  
Airbus Industrie A319  
Meals: Food-Bev/Pur  
Baggage: NIL per adult

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**FLIGHT CONFIRMATION**

British Airways [REDACTED]

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**TRAVELLER INFORMATION**

[REDACTED] [REDACTED]

**E-TICKET**

Ticket [REDACTED]

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