

**To:** Amex Centurian Travel [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 12/5/2018 4:13:48 PM  
**Subject:** Re: [REDACTED] s family. Can you check the flight ? We are worried not 5 seats

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova

<[REDACTED]> wrote:

I am checking availability, but can you ask her which room for who?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

-

Hotel:

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

- 1) [REDACTED]
- 2) [REDACTED]
- 3) [REDACTED]
- 4) [REDACTED]
- 5) [REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for Yulias family she is questioning? seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-

**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** [REDACTED]  
**Subject:** Re: Natasha Amex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th  
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, [REDACTED] wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-  
-Sent from my iPhone

-  
-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-  
-Hi [REDACTED]

-  
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-who should I talk to and what info should I provide?

-  
-  
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Centurion Relationship Manager

[REDACTED]  
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Sent from my iPhone

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[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]  
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Sent from my iPhone

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Centurion Relationship Manager  
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

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Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED]'s family she is questioning? I need 2 seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

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I am sorry, I was gone last night, was after 530pm.

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Tickets are on its way.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

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First and middle name

Sent from my iPhone

- double last name?

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Centurion Relationship Manager

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Hours: Mon through Friday 9AM-530PM EST

1)  
2)  
3)  
4)  
5)

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

(611) 811-0987

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

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**Subject:** Re: Natasha Amex

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- 1) 2 adults
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Centurion Relationship Manager

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Hours: Mon through Friday 9AM-530PM EST

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First and middle name

Sent from my iPhone

- double last name?

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-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

- -

-Hi Les!

- -

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- -

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Hotel:

- 1) 2 adults
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Do they need 4 rooms?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

(877) 877-0987  
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Ok. Is what it is. Thanks

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- -I would also need help with the hotel in Minsk for my family..  
- -who should I talk to and what info should I provide?

- -On Dec 4, 2018, at 15:36, [REDACTED] wrote:

- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the h  
working on the new dates and hotel for you now. She is on it.

- - -Sent from my iPhone

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the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service  
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes a change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)



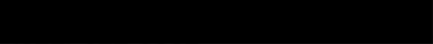
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for Yulias family she is questioning? I  
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below.

Sent from my iPhone

Begin forwarded message:

-  
**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** [REDACTED]  
**Subject:** Re: Natasha Amex

-  
Marriott Minsk dec 14-17  
1) 2 adults  
2) 2 adults +1 bed for a teenage kid  
3) 2 adults  
4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th  
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, [REDACTED] wrote:

-  
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-  
-Sent from my iPhone

-  
-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

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-Hi Les!

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Regards,

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Centurion Relationship Manager  
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

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- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

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