

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 1/4/2019 9:46:29 PM
Subject: What time does [REDACTED] land in Moscow?

Title: American Express ®

Which flight is very late for her, the one we just changed from St .Thomas to Moscow, with arrival at 5pm?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Below from [REDACTED] Is there anything else? Even if it means purchasing a new ticket
Unfortunately, this flight is very late for me. I checked aeroflot, they have direct flights from MIA su 0111 or NY su 0103 in the evening jan 8th. However, how to return from STT I don't know. Could you help me please?
Thank you

Sent from my iPhone

OK, we have plenty of time, flight is open for now.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Yes I receive the new ticket thank you. [REDACTED] still has not told me what she wants to do yet regarding Kaliningrad. I hope to back to you soon

Sent from my iPhone

I emailed you new ticket, what we changed over the phone. OK to change Kaliningrad one or not yet?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Please. Thx

Sent from my iPhone

To change flight to Kaliningrad to January 9 at 9pm add collect will be \$33.00 change fee.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

It was done, let me email it to you again, sorry.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

I don't have the new ticket STT to Moscow. Is it done?

Sent from my iPhone

She has not gotten back to me. How much will it cost to change?

Sent from my iPhone

OK to change flight to Kaliningrad to January 9 at 9pm?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Thanks

Sent from my iPhone


5pm. To Kaliningrad departure is at 9pm

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Hi Natasha.  is asking me what time she will land in Moscow on 9th. I didn't write it down. Can you tell me. ... as well as tell me time of flight to Kaliningrad. I think it was 9pm

Sent from my iPhone

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