

To: Bella Klein [REDACTED]
From: Lesley Groff
Sent: Fri 1/4/2019 1:39:17 PM
Subject: Credit for Emma Rod Larsen's Apple watch..

Morning! Just want to make sure you watch for the credit for Emma Rod Larsen's watch. Merwin shipped it back on Dec. 20th...not sure how long it take for Apple to issue a credit. Was just thinking about it.

Begin forwarded message:

From: Merwin Dela cruz <[REDACTED]>
Subject: Re: Confirmation from FedEx Email/Online Label
Date: December 20, 2018 at 4:13:20 PM EST
To: Lesley Groff [REDACTED], Bella Klein [REDACTED]
[REDACTED], Richard Kahn <[REDACTED]>

Package has been dropped off.

Thanks

Merwin Dela Cruz
[REDACTED]
[REDACTED]

On Dec 20, 2018, at 11:45 AM, Merwin Dela cruz [REDACTED] wrote:

Will drop it off today.
Thanks

Sent from Yahoo Mail for iPhone

On Thursday, December 20, 2018, 11:42 AM, Lesley Groff [REDACTED] wrote:

Merwin, did you send the watch back yet?

Begin forwarded message:

From: "Martin O'Brien, Apple Business"

UES"
<uppereastsidebusiness@apple.com>
Subject: Fwd: Confirmation from FedEx Email/Online Label
Date: December 18, 2018 at 12:05:19
PM EST
To: Lesley Groff
[REDACTED]
Cc: Rich Kahn
[REDACTED] erwin
dela cruz <[REDACTED]>

Hi Lesley & Merwin -
Please see below return label for the watch (Part
MTUG2LL/A) ordered for Emma Rod Larsen.

Any questions, please let me know!

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side
[REDACTED]

apple-upper-east-side.apple.com/retail/upper-east-side
www.apple.com/retail/uppereastside

Office Hours: M-F, 9am-5pm

Begin forwarded message:

From: FedEx Email/Online Label
NoReply <EmailLabel@fedex.com>
Subject: Confirmation from FedEx Email/Online Label
Date: December 18, 2018 at 10:43:24
AM EST
To: [REDACTED]
Reply-To: donotreply@fedex.com

Hello HBRK ASSOCIATES INC,
A.R. has provided you with a return label for the shipment below.

Shipment details

Ship to: A.R.
Access label by: 01-01-2019

Return Merchandise Authorization (RMA) #: 6596099287
For questions about your shipment call A.R. at 800-692-7753.

 **Printing your label**

You may print your label until 01-01-2019.

Once you've printed your label, you have five (5) days (ending at midnight, Central Standard Time) to reprint the same label.

Troubleshooting

If you are unable to print your label using the link provided above, go to FedEx Return Label and enter User ID **EMMARODLAR** and Password **8raWKP6a6z**.

If you have other questions, call FedEx technical support at 1.877.339.2774 for assistance.

Want to learn more about simplifying your returns? Check out
FedEx®Returns Solutions.