

**To:** Amex Centurian Travel[r [REDACTED]n]  
**From:** Lesley Groff  
**Sent:** Wed 12/5/2018 4:31:26 PM  
**Subject:** Re: [REDACTED] family. Can you check the flight ? We are worried not 5 seats

will find out.

On Dec 5, 2018, at 11:30 AM, Natalia Molotkova  
[REDACTED] wrote:

King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC  
Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name, lead guest.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova [REDACTED] wrote:

I am checking availability, but can you ask her which room for who?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

-

Hotel:

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee EUR30.00.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

K [REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-  
**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff [REDACTED]  
**Subject:** Re: Natasha Amex

-  
Marriott Minsk dec 14-17  
1) 2 adults  
2) 2 adults +1 bed for a teenage kid  
3) 2 adults  
4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

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-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-  
-Sent from my iPhone

-  
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-  
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Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



- double last name?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

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Regards,  
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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- - -Sent from my iPhone  
- -

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I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

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Regards,  
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Centurion Relationship Manager

([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for Yulias family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova ([REDACTED]) > wrote:

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Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])

Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

[REDACTED]  
(617) 511-8887  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

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**Subject:** Re: Natasha Amex

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1) 2 adults  
2) 2 adults +1 bed for a teenage kid  
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There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-  
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed  
-

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

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- -I would also need help with the hotel in Minsk for my family..  
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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

- double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

- 1) [REDACTED]
- 2) [REDACTED]
- 3) [REDACTED]
- 4) [REDACTED]
- 5) [REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is question  
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Sent from my iPhone

Begin forwarded message:

**From:** Juliya Silinskaya [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff [REDACTED]  
**Subject:** Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
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do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-  
- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

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- -  
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- -

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Hotel:

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
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Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

1  
2  
3  
4  
5

[REDACTED]  
Sent from my iPhone

Coach! I've asked her for names and birthdays

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Regards,  
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[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
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Centurion Relationship Manager

[REDACTED]  
( [REDACTED] )

Hours: Mon through Friday 9AM-530PM EST

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-

[REDACTED]

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[REDACTED]

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Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

k [REDACTED]

Regards,  
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Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

- 1) k [REDACTED]
- 2) k [REDACTED]
- 3) k [REDACTED]
- 4) k [REDACTED]
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There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h  
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--  
--Hi Les!

--  
--I would also need help with the hotel in Minsk for my family..  
--who should I talk to and what info should I provide?

--  
--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--  
--Natalia says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

--  
--Sent from my iPhone

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I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



- double last name?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

1)  
2)  
3)  
4)  
5)

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is question  
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-  
**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Re: Natasha Amex

-  
Marriott Minsk dec 14-17



- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h  
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Thank you very much for your help!

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-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] <[REDACTED]> wrote:

--

--Hi Les!

--

--I would also need help with the hotel in Minsk for my family..

--who should I talk to and what info should I provide?

--

--

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-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelin  
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-- -Sent from my iPhone

--

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



- double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

1) K 

2)  
3)  
4)  
5)

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is question  
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid

- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]@am> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-Hi Les!

-I would also need help with the hotel in Minsk for my family..  
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I am checking availability, but can you ask her which room for who?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

Hotel:

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

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Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

- 1) [REDACTED]
- 2) [REDACTED]
- 3) [REDACTED]
- 4) [REDACTED]
- 5) [REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below

Sent from my iPhone

Begin forwarded message:

-  
**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff [REDACTED]  
**Subject:** Re: Natasha Amex

-  
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

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Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-  
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-  
-Sent from my iPhone

-  
-On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

-  
-Hi Les!

-  
-I would also need help with the hotel in Minsk for my family..  
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-  
-  
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-  
-  
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-  
-  
-Sent from my iPhone



--

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• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

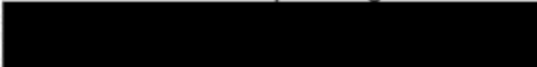
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning?

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Sent from my iPhone

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**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff [REDACTED]  
**Subject:** Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
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-Sent from my iPhone

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- -  
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- - -  
- -Sent from my iPhone

- -

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Regards,  
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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-

Marriott Minsk dec 14-17

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-Sent from my iPhone

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

- double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

(877) 877-6667

Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
([REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

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-

-Sent from my iPhone  
-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:  
--

- -Hi Les!  
--

- -I would also need help with the hotel in Minsk for my family..  
-

- -who should I talk to and what info should I provide?  
--

- - -On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:  
--

- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the h  
working on the new dates and hotel for you now. She is on it.  
--

- - -Sent from my iPhone  
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actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service pro  
responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Hotel:

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes & change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

- double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below.

Sent from my iPhone

Begin forwarded message:

-

**From:** [REDACTED]  
**Date:** December 4, 2018 at 3:50:36 PM EST  
**To:** Lesley Groff [REDACTED]  
**Subject:** Re: Natasha Amex

-

Marriott Minsk dec 14-17  
1) 2 adults  
2) 2 adults +1 bed for a teenage kid  
3) 2 adults  
4) 1 adult

And JE just let me ask you to get plane tickets for my family..  
There are 5 people flying from Kazan to Minsk ( dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-  
-Sent from my iPhone

-  
-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-  
-Hi Les!

-  
-I would also need help with the hotel in Minsk for my family..  
-who should I talk to and what info should I provide?

-  
-On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

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Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
( [REDACTED] )

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
( [REDACTED] )

Hours: Mon through Friday 9AM-530PM EST

- 1) [REDACTED]
- 2) [REDACTED]
- 3) [REDACTED]
- 4) [REDACTED]
- 5) [REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

(8 [REDACTED])  
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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-

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Centurion Relationship Manager

[REDACTED]  
( [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

- double last name?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

1)  
2)  
3)  
4)  
5)

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,  
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Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

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[REDACTED]

[REDACTED] - double last name?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

1) [REDACTED]

2  
3  
4  
5

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

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Centurion Relationship Manager

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- -

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- -

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