

To: Lesley Groff [REDACTED]
From: uppereastsidebusiness@apple.com on behalf of "Martin O'Brien, Apple Business UES"
<uppereastsidebusiness@apple.com>
Sent: Fri 12/7/2018 5:58:46 PM
Subject: Re: HBRK ASSOCIATES INC & Apple Business : Europe

Hey Lesley -

Unfortunately, you are not able to swap out the SIM card, because there is not a physical SIM card in the Apple Watch.

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side
[REDACTED]

On Dec 6, 2018, at 9:39 PM, Lesley Groff [REDACTED] > wrote:

Question-if purchased in the US but then want to use in Europe...can you just get a new SIM card for the cellular to work properly ?

Sent from my iPhone

On Dec 6, 2018, at 5:19 PM, Martin O'Brien, Apple Business UES
[REDACTED] wrote:

Hi Lesley -

Oh - that's a shame!

Yes - you are correct. They can use the GPS function, but not the cellular aspect of the watch.

Let me know how you'd like to proceed.

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side
[REDACTED]

On Dec 6, 2018, at 10:57 AM, Lesley Groff
[REDACTED] > wrote:

Hi Martin...I received the below just this morning...we are trying to figure out our next steps. I thought we had a French CC, but we do not. Will come back to you. We may just buy from you and ship to the receiver. They can still use the watch, correct? Just not as a cell phone due to different carriers.

Begin forwarded message:

From: Allan BERNERY

Subject: Re: HBRK ASSOCIATES INC
& Apple Business : Europe

Date: December 6, 2018 at 8:47:04 AM
EST

To: Lesley Groff

Hi Lesley,
We can not work with a foreign company, do you have a billing address in France? Do you have offices in France for invoicing?

Thanks and Regards

Allan BERNERY

□ | Business Expert |
Apple Opéra

Apple Retail France E.U.R.L. est une société à responsabilité limitée ayant son siège social au 52 rue de la Victoire, 75009 Paris, et un capital de 43 607 500 euros. Numéro d'immatriculation : 483 209 383 R.C.S. Paris. Numéro de TVA : FR 21483 2093 83.

Cet e-mail ainsi que ses pièces-jointes peuvent contenir des informations personnelles et confidentielles exclusivement destinées au destinataire. Les opinions exprimées ne reflètent peut être pas la politique officielle, mais les opinions

personnelles de l'auteur. Si vous avez reçu ce message par erreur, veuillez en informer l'expéditeur par retour d'e-mail et supprimer ce message du système. Vous ne devez pas reproduire, distribuer, stocker, retransmettre, utiliser ou divulguer son contenu à quiconque. Veuillez noter que nous nous réservons le droit de contrôler toutes les communications par courrier électronique sur nos réseaux internes et externes. Apple et le logo Apple sont des marques d'Apple Inc. déposées aux États-Unis et dans d'autres pays.

Le 6 déc. 2018 à 14:13, Lesley Groff <[REDACTED]> écrit :

Hello Opera Business Team-Can anyone assist with our Apple Watch Order? We still await a reply.

Thank you,
Lesley

On Dec 4, 2018, at 10:26 AM, Martin O'Brien, Apple Business UES


[REDACTED]
wrote:

Hi Opéra Business Team -
I'm reaching out to see if one of your team members can please followup with Lesley and the


team at HBRK to
help them place the
order noted below.

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side



On
Dec 3,
2018,
at
11:14
AM,
Lesley
Groff




wrote:

Thank you very much for the introduction Martin.
-I confirm the watch orders are correct.
-I confirm all addresses for recipients are correct.

Please let us know what else we can provide to
place
this
order.

Thank you,
Lesley

On Nov 30, 2018, at 5:53 PM, Martin
O'Brien, Apple Business UES

 wrote:

Hi Opéra Business team -

I'm writing to connect you to the team at HBRK Associates; one of our most valued clients!

Lesley, Rich and Bella are working on placing a large order for Apple Watches in the US and would like some support in purchasing a few watches in Europe.

Can you please create a quote based on the attached Quote 2205191882 and corresponding spreadsheet for shipment addresses.

Please connect with Bella Klein (cc'd) and advise her on any information she may need to provide in order to get this completed.

Your support is appreciated. Thanks!

Any questions, please let me know!

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side



<Quote 1 for
HBRK_112118_SSO_CC_Europe +
2205191882 + Europe Updated
11.30.18.pdf>
<HBRK Europe.numbers>