

**To:** Apple Contact [REDACTED]  
**Cc:** Rich Kahn [REDACTED] merwin dela cruz [REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 12/13/2018 7:44:48 PM  
**Subject:** Attn: Martin- Your order is on its way.

Hi Martin...we need to return the watch for Emma Rod Larsen...she is a recipient in London and I placed the watch order for her on the UK website. Our man, Merwin tried to return today but was not able to. Can you help? Lesley

Begin forwarded message:

**From:** Merwin Dela cruz <[REDACTED]>  
**Subject: Re: Your order is on its way.**  
**Date:** December 13, 2018 at 2:37:58 PM EST  
**To:** Lesley Groff <[REDACTED]>

Hi Les,  
The store will not take the watch back. It has to return to sender.

Thanks

On Dec 12, 2018, at 11:13 AM, Lesley Groff <[REDACTED]> wrote:

Begin forwarded message:

**From:** Apple Store  
<shipment\_notification\_retail\_business\_US@order  
s.apple.com>  
**Subject: Your order is on its way.**  
**Date:** December 6, 2018 at 12:32:23 AM EST  
**To:** [REDACTED]  
**Cc:** [REDACTED],  
upp [REDACTED]

Apple Reta

# Shipping Notification

**Order number:**

2842672837

**Bill to:**

HBRK ASSOCIATES INC  
HBRK ASSOCIATES INC  
575 LEXINGTON AVE FL 4  
NEW YORK NY 10022-6146  
USA

**Date ordered:**

December 04, 2018

**Ship to:**

Emma Rod Larsen  
HBRK ASSOCIATES INC  
c/o Jeffrey Epstein  
9 East 71st Street  
NEW YORK NY 10021-4102  
USA

Ship Date: Dec 06, 2018

Shipping Method: Standard Shipping

Delivery Reference Number: 8595072891

**Carrier Tracking Number :** 1ZA437506720439070

[Visit Order Status](#) to view your order details.

**Product / Description**

Apple Watch Series 4 GPS + Cellular, 40mm Space Gray Aluminum Case  
with Black Sport Band  
MTUG2LL/A

**If you have any questions concerning your order, please contact your Business Team.**

Apple, Upper East Side  
940 Madison Avenue  
New York, New York 10021  
uppereastsidebusiness@apple.com  
1-646-3432703

## Frequently Asked Questions

**What if I will not be available to receive my shipment?**

Most of our shipments contain valuable items, so our carriers are required to obtain a signature upon delivery. Orders delivered by Postal Service do not require a signature. If you are unable to sign for delivery, the carrier will leave a note and try to reschedule.

calling card. You can then contact the carrier directly to schedule a new delivery appointment or alternate delivery address.

For more information about Apple's delivery options, visit online Help.

**How do I track my shipment?**

Visit online Order Status to view the most up-to-date status of your order. If you ordered multiple items, separate shipments with no additional shipping charges. For more information about shipping or returns online Help.

You can also contact your Business Team with any questions.

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