

**To:** merwin dela cruz [REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 12/13/2018 7:45:50 PM  
**Subject:** Re: Your order is on its way.

I am not sure what you mean. I just sent an email to our contact at the Upper East Side apple store, Martin..did you go to this particular store where we have our HBRK account to return it? let's see what Martin has to say...hoping he can help. Lesley

On Dec 13, 2018, at 2:37 PM, Merwin Dela cruz <[REDACTED]> wrote:


Hi Les,  
The store will not take the watch back. It has to return to sender.

Thanks

On Dec 12, 2018, at 11:13 AM, Lesley Groff <[REDACTED]> wrote:

Begin forwarded message:

**From:** Apple Store  
<[shipment\\_notification\\_retail\\_business\\_US@orders.apple.com](mailto:shipment_notification_retail_business_US@orders.apple.com)>  
**Subject:** Your order is on its way.  
**Date:** December 6, 2018 at 12:32:23 AM EST  
**To:** [REDACTED]  
**Cc:** [uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com),  
[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)



Apple Retail

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## Shipping Notification

<b>Order number:</b>	<b>Date ordered:</b>
2842672837	December 04, 2018
<b>Bill to:</b>	<b>Ship to:</b>

HBRK ASSOCIATES INC  
HBRK ASSOCIATES INC  
575 LEXINGTON AVE FL 4  
NEW YORK NY 10022-6146  
USA

Emma Rod Larsen  
HBRK ASSOCIATES INC  
c/o Jeffrey Epstein  
9 East 71st Street  
NEW YORK NY 10021-4102  
USA

Ship Date: Dec 06, 2018

Shipping Method: Standard Shipping

Delivery Reference Number: 8595072891

**Carrier Tracking Number : 1ZA437506720439070**

Visit [Order Status](#) to view your order details.

#### **Product / Description**

Apple Watch Series 4 GPS + Cellular, 40mm Space Gray Aluminum Case  
with Black Sport Band  
MTUG2LL/A

**If you have any questions concerning your order, please contact your Business Team.**

Apple, Upper East Side  
940 Madison Avenue  
New York, New York 10021  
[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)  
1-646-3432703

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#### **Frequently Asked Questions**

##### **What if I will not be available to receive my shipment?**

Most of our shipments contain valuable items, so our carriers are required to obtain a signature upon delivery. For orders delivered by Postal Service do not require a signature. If you are unable to sign for delivery, the carrier will leave a calling card. You can then contact the carrier directly to schedule a new delivery appointment or alternate delivery address.

For more information about Apple's delivery options, visit [online Help](#).

### **How do I track my shipment?**

Visit online Order Status to view the most up-to-date status of your order. If you ordered multiple items, separate shipments with no additional shipping charges. For more information about shipping or returns, visit online Help.

You can also contact your Business Team with any questions.

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