

To: Martin O'Brien, Apple Business UES[REDACTED]
From: Lesley Groff
Sent: Fri 12/7/2018 6:20:34 PM
Subject: Re: HBRK ASSOCIATES INC & Apple Business : Europe

Ok. Thanks. I think Jeffrey might have meant the aim card in the phone. But regardless.... it won't work. I still think we just send in our employee to the Paris store. order them and pay with her French CC then be reimbursed. Problem is she is not back in Paris until after dec 14.

Sent from my iPhone

On Dec 7, 2018, at 12:58 PM, Martin O'Brien, Apple Business UES

<[REDACTED]> wrote:

Hey Lesley -

Unfortunately, you are not able to swap out the SIM card, because there is not a physical SIM card in the Apple Watch.

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side
(646) 242-0702
[REDACTED]

On Dec 6, 2018, at 9:39 PM, Lesley Groff <[REDACTED]>
wrote:

Question-if purchased in the US but then want to use in Europe...can you just get a new SIM card for the cellular to work properly ?

Sent from my iPhone

On Dec 6, 2018, at 5:19 PM, Martin O'Brien, Apple Business UES

<[REDACTED]> wrote:

Hi Lesley -

Oh - that's a shame!

Yes - you are correct. They can use the GPS function, but not the cellular aspect of the watch.

Let me know how you'd like to proceed.

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side
[REDACTED]

On Dec 6, 2018, at 10:57 AM, Lesley Groff

[REDACTED] wrote:

Hi Martin...I received the below just this morning...we are trying to figure out our next steps. I thought we had a French CC, but we do not. Will come back to you. We may just buy from you and ship to the receiver. They can still use the watch, correct? Just not as a cell phone due to different carriers.

Begin forwarded message:

From: Allan BERNERY
[REDACTED]

**Subject: Re: HBRK
ASSOCIATES INC & Apple
Business : Europe**
Date: December 6, 2018 at
8:47:04 AM EST
To: Lesley Groff
[REDACTED]

Hi Lesley,
We can not work with a foreign company, do you have a billing address in France? Do you have offices in France for invoicing?

Thanks and Regards

Allan BERNERY

| Business Expert |
Apple Opéra
[REDACTED]

EFTA_R1_01074390
EFTA02268959

Apple Retail France E.U.R.L. est une société à responsabilité limitée ayant son siège social au 52 rue de la Victoire, 75009 Paris, et un capital de 43 607 500 euros. Numéro d'immatriculation : 483 209 383 R.C.S. Paris. Numéro de TVA : FR 21483 2093 83.

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Le 6 déc. 2018 à
14:13, Lesley Groff
<lesley.jee@gmail.com> a écrit :

Hello Opera Business Team-Can anyone assist with our
Apple Watch
Order? We still
await a reply.

Thank you,
Lesley

On
Dec 4,
2018,
at
10:26
AM,
Martin
O'Brie
n,
Apple
Busine
ss UES
[REDACTED]

wrote:

Hi Opéra Business Team -
I'm reaching out to see if one of your team members
can
please
follow
up with
Lesley
and the
team at
HBRK
to help
them
place
the
order
noted
below.

Best
Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side

On Dec 3, 2018, at 11:14 AM, Lesley Groff

<[REDACTED]> wrote:

Thank you very much for the introduction
Martin.

-I confirm the watch orders are correct.
-I confirm all addresses for recipients are
correct.

Please let us know what else we can provide
to place this order.

Thank you,
Lesley

On Nov 30, 2018, at 5:53 PM, Martin
O'Brien, Apple Business UES

Hi Opéra Business team -

I'm writing to connect you to the team
at HBRK Associates; one of our most
valued clients!

Lesley, Rich and Bella are working on
placing a large order for Apple Watches
in the US and would like some support
in purchasing a few watches in Europe.

Can you please create a quote based on
the attached Quote 2205191882 and
corresponding spreadsheet for shipment

addresses.

Please connect with Bella Klein (cc'd)
and advise her on any information she
may need to provide in order to get this
completed.

Your support is appreciated. Thanks!

Any questions, please let me know!

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side

<Quote 1 for

HBRK_112118_SSO_CC_Europe +
2205191882 + Europe Updated
11.30.18.pdf>
<HBRK Europe.numbers>