

To: [REDACTED]  
From: Lesley Groff  
Sent: Mon 12/31/2018 9:52:54 PM  
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] 08JAN19 [REDACTED]

oops!! YES!...thank you for catching this...will work on it now..

On Dec 31, 2018, at 3:54 PM, [REDACTED] <[REDACTED]>  
wrote:

Lesley,  
Sorry, on January 8th I'll arrive at Moscow at 3.30pm from Paris  
And I' gonna be late  
Could you help me to change to SU 1006? Because it's gonna be at 6.05 pm  
So I'll be on time 💎💎

On Tue, 1 Jan 2019 at 00:48, Lesley Groff <[REDACTED]> wrote:

Hi [REDACTED]...here is your new ticket to travel to Kaliningrad Jan. 8-11! Please  
confirm receipt. Thanks, Lesley

Begin forwarded message:

From: "American Express Travel"  
[REDACTED]  
Subject: Itinerary INCL TICKETNO for  
[REDACTED] 08JAN19 [REDACTED]  
Date: December 31, 2018 at 2:45:09 PM EST  
To: [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

### Moscow to Kaliningrad

FLIGHT **SU 1004**

#### DEPARTING

Tue, Jan 08 2019, 01:25 PM

Moscow

Sheremetyevo (SVO)

#### ARRIVING

Tue, Jan 08 2019, 02:30 PM

Kaliningrad

Khrabrovo (KGD)

#### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 2 Hrs 5 Mins

**Departure Terminal:**Terminal B - Domestic

**FLIGHT INFORMATION**

I Business Class  
Airbus Industrie A320-100/200  
Meals: Snack  
Baggage: 2PC per adult

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**FLIGHT CONFIRMATION**

Aeroflot: XXXXXXXXXX

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Kaliningrad to Moscow

**FLIGHT SU 1001**

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**DEPARTING**

Fri, Jan 11 2019, 08:45 AM  
Kaliningrad  
Khrabrovo (KGD)

**ARRIVING**

Fri, Jan 11 2019, 11:40 AM  
Moscow  
Sheremetyevo (SVO)

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**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:**1 Hr 55 Mins

**Arrival Terminal:**Terminal B - Domestic

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#### FLIGHT INFORMATION

C Business Class  
Airbus Industrie A320 Sharklets  
Meals: Snack  
Baggage: 2PC per adult

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#### FLIGHT CONFIRMATION

Aeroflot: [REDACTED]

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#### TRAVELLER INFORMATION

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[REDACTED]

#### E-TICKET

Ticket SU [REDACTED] 26DEC  
Ticket SU [REDACTED] 31DEC

#### LOYALTY PROGRAM

Aeroflot [REDACTED]

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#### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, passport replacement, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

[REDACTED]

## Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[REDACTED]

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Best regards,

[REDACTED]