

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Thur 12/13/2018 3:58:47 PM  
**Subject:** Premium economy seats? INCL TICKETNO for [REDACTED] 30NOV18 [REDACTED]

Title: American Express ®

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We are keeping the seats as they are. No change is necessary

Sent from my iPhone

Let me ask

Sent from my iPhone

We can't void exchange 2 days later, to upgrade her to premium economy and travel date December 14 will be \$803.00 add collect (including 170.00 change fee).

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. Is it possible to get premium economy seats for them on this flight today? If so how much? Or do we void and the ticket?

Sent from my iPhone

Begin forwarded message:

-  
**From:** [REDACTED] <[REDACTED]>  
**Date:** December 13, 2018 at 9:48:58 AM EST  
**To:** Lesley Groff <lesley.jee@[REDACTED]>  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 30NOV18 [REDACTED]

-  
Hey Lesley , is it possible to get a Prenium economy seat please ?

Envoyé de mon iPhone

Le 11 déc. 2018 à 23:26, Lesley Groff <[REDACTED]> a écrit :

-  
Here is your ticket to go back to Paris on dec 18.

Sent from my iPhone

Begin forwarded message:

-  
**From:** "American Express Travel" <[REDACTED]>  
**Date:** December 11, 2018 at 10:01:51 PM EST  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 30NOV18 [REDACTED]



FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-██████████.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

### New York to Paris

FLIGHT **AF 7**

#### DEPARTING

Tue, Dec 18 2018, 06:40 PM

New York

John F Kennedy International (JFK)

#### ARRIVING

Wed, Dec 19 2018, 08:00 AM

Paris

Charles De Gaulle (CDG)

#### Air France

Operated By Air France

Non-stop

**Duration:** 7 Hrs 20 Mins

**Departure Terminal:** Terminal 1

**Arrival Terminal:** Terminal 2 E

## FLIGHT INFORMATION

Your Seats: 18C  
B Economy Class  
Airbus Industrie A380-800  
Meals: Breakfast Meals  
Baggage: 1PC per adult

## FLIGHT CONFIRMATION

Air France: [REDACTED]

## TRAVELLER INFORMATION

[REDACTED] [REDACTED]

### E-TICKET

Ticket AF [REDACTED] 28NOV  
Ticket AF [REDACTED] 05DEC  
Ticket AF [REDACTED] 11DEC

### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP#XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

[Manage Your Trip](#)

View and manage your Trip by logging onto [American Express Travel](#).

#### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel  
Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<[REDACTED]\_ItineraryCalendar.ics>