

To: merwin dela cruz [REDACTED]
From: Lesley Groff
Sent: Thur 12/13/2018 7:49:13 PM
Subject: Re: Your order is on its way.

OK.

we may need you to go. I don't know what 'return to sender' means? Martin is there at that location and can help I'm sure.

On Dec 13, 2018, at 2:48 PM, Merwin Dela cruz <[REDACTED]> wrote:

Yes. It was dad that went there. Though.

Sent from Yahoo Mail for iPhone

On Thursday, December 13, 2018, 2:45 PM, Lesley Groff <lesley.jee@gmail.com> wrote:

I am not sure what you mean. I just sent an email to our contact at the Upper East Side apple store, Martin..did you go to this particular store where we have our HBRK account to return it? let's see what Martin has to say...hoping he can help. Lesley

On Dec 13, 2018, at 2:37 PM, Merwin Dela cruz <[REDACTED]> wrote:

Hi Les,
The store will not take the watch back. It has to return to sender.

Thanks

On Dec 12, 2018, at 11:13 AM, Lesley Groff <[REDACTED]> wrote:

Begin forwarded message:

From: Apple Store
<shipment_notification_retail_business_US@orders.apple.com>
Subject: Your order is on its way.

Date: December 6, 2018 at 12:32:23 AM EST

To: [REDACTED]

Cc: uppereastsidebusiness@apple.com,
uppereastsidebusiness@apple.com



Apple Retail

Shipping Notification

Order number:

2842672837

Bill to:

HBRK ASSOCIATES INC
HBRK ASSOCIATES INC
575 LEXINGTON AVE FL 4
NEW YORK NY 10022-6146
USA

Date ordered:

December 04, 2018

Ship to:

Emma Rod Larsen
HBRK ASSOCIATES INC
c/o Jeffrey Epstein
9 East 71st Street
NEW YORK NY 10021-4102
USA

Ship Date: Dec 06, 2018

Shipping Method: Standard Shipping

Delivery Reference Number: [8595072891](#)

Carrier Tracking Number : 1ZA437506720439070

Visit [Order Status](#) to view your order details.

Product / Description

Apple Watch Series 4 GPS + Cellular, 40mm Space Gray Aluminum Case
with Black Sport Band
MTUG2LL/A

If you have any questions concerning your order, please contact your Business Team.

Apple, Upper East Side

EFTA_R1_01074674

EFTA02269104

940 Madison Avenue
New York, New York 10021
uppereastsidebusiness@apple.com
1-646-3432703

Frequently Asked Questions

What if I will not be available to receive my shipment?

Most of our shipments contain valuable items, so our carriers are required to obtain a signature upon delivery. Orders delivered by Postal Service do not require a signature. If you are unable to sign for delivery, the carrier will leave a delivery card. You can then contact the carrier directly to schedule a new delivery appointment or alternate delivery address.

For more information about Apple's delivery options, visit online Help.

How do I track my shipment?

Visit online Order Status to view the most up-to-date status of your order. If you ordered multiple items, they may be shipped in separate shipments with no additional shipping charges. For more information about shipping or returns, visit online Help.

You can also contact your Business Team with any questions.

Copyright © 2018 Apple Inc. All rights reserved.

[Terms of Use](#) | [Privacy Policy](#) | [Sales and Refunds](#)