

**To:** merwin dela cruz [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 12/13/2018 7:54:43 PM  
**Subject:** Re: Your order is on its way.

I sent an email to him requesting his help...wait to go until we hear back from him...don't waste your time!

He will send a reply hopefully today!

On Dec 13, 2018, at 2:51 PM, Merwin Dela cruz <[REDACTED]> wrote:

Ok. I will go and look for Martin.

Sent from Yahoo Mail for iPhone

On Thursday, December 13, 2018, 2:49 PM, [REDACTED] wrote:

OK.

we may need you to go. I don't know what 'return to sender' means?  
Martin is there at that location and can help I'm sure.

On Dec 13, 2018, at 2:48 PM, Merwin Dela cruz  
<[REDACTED]> wrote:

Yes. It was dad that went there. Though.

Sent from Yahoo Mail for iPhone

On Thursday, December 13, 2018, 2:45 PM, [REDACTED] wrote:

I am not sure what you mean. I just sent an email to our contact at the Upper East Side apple store, Martin..did you go to this particular store where we have our HBRK account to return it? let's see what Martin has to say...hoping he can help. [REDACTED]

On Dec 13, 2018, at 2:37 PM,  
Merwin Dela cruz  
<[REDACTED]>

wrote:

Hi [REDACTED]

The store will not take the watch back. It has to return to sender.

Thanks

On Dec 12, 2018, at 11:13 AM,

[REDACTED] wrote:

Begin forwarded message:

**From:** Apple Store  
<[shipment\\_notification\\_retail\\_business\\_US@orders.apple.com](mailto:shipment_notification_retail_business_US@orders.apple.com)>

**Subject:** Your order is on  
its way.

**Date:** December 6, 2018 at  
12:32:23 AM EST

**To:** [REDACTED]

**Cc:**  
[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com),  
[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)



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## Shipping Notification

**Order number:**

2842672837

**Bill to:**

**Date ordered:**

December 04, 2018

**Ship to:**

HBRK ASSOCIATES INC  
HBRK ASSOCIATES INC



Emma Rod Larsen  
HBRK ASSOCIATES INC  
c/o Jeffrey Epstein  
9 East 71st Street  
NEW YORK NY 10021-4  
USA

Ship Date: Dec 06, 2018

Shipping Method: Standard Shipping

Delivery Reference Number: 8595072891

**Carrier Tracking Number :** 1ZA437506720439070

Visit [Order Status](#) to view your order details.

#### **Product / Description**

Apple Watch Series 4 GPS + Cellular, 40mm Space Gray Aluminum Case  
with Black Sport Band  
MTUG2LL/A

**If you have any questions concerning your order, please contact your Business**

Apple, Upper East Side  
940 Madison Avenue  
New York, New York 10021  
[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)



#### **Frequently Asked Questions**

##### **What if I will not be available to receive my shipment?**

Most of our shipments contain valuable items, so our carriers are required to obtain a signature. Most orders delivered by Postal Service do not require a signature. If you are unable to sign for your package, please leave a calling card. You can then contact the carrier directly to schedule a new delivery appointment or to provide a delivery address.

For more information about Apple's delivery options, visit [online Help](#).

### **How do I track my shipment?**

Visit online Order Status to view the most up-to-date status of your order. If you ordered separate shipments with no additional shipping charges. For more information about ship online Help.

You can also contact your Business Team with any questions.

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