

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 12/31/2018 10:22:21 PM
Subject: CHANGE Ticket for Ponomareva!! [REDACTED]

Title: American Express ®

Happy New Year, my dear friend, to you and your family!!!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok!! thank you Natasha! Happy New Year to you also! Enjoy your day off!

On Dec 31, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

I set up exchange.

I am off tomorrow, just tomorrow.

Happy New Year!!!

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

great! {lease issue ticket as stated below! thanks

On Dec 31, 2018, at 5:05 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

VOIDED exchange, will be just one add collect - \$33.00.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$33.00 (add collect).
- Ticket is non-refundable, \$33.00 change penalty applies plus difference in fare

• **Tue 08 Jan - Aeroflot 1006 - Business - 2h 5m**
Departing: Moscow Sheremetyevo Airport, (SVO) at 6.05pm
Arriving: Khrabrovo Airport, Kaliningrad (KGD) at 7.10pm

• **Fri 11 Jan - Aeroflot 1001 - Business - 1h 55m**
Departing: Khrabrovo Airport, Kaliningrad (KGD) at 8.45am
Arriving: Moscow Sheremetyevo Airport, (SVO) at 11.40am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

We need to change the outbound flight to SU1006 departing 6:05pm...she does not arrive Moscow on time.
Can you change again please...sorry...

Begin forwarded message:

From: "American Express Travel" [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] 08JAN19 [REDACTED]
Date: December 31, 2018 at 2:45:09 PM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01075492
EFTA02269369

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a no-reply address and we cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting
<https://myamextravel.com/baggage>

Moscow to Kaliningrad

FLIGHT SU 1004

DEPARTING

Tue, Jan 08 2019, 01:25 PM
Moscow
Sheremetyevo (SVO)

ARRIVING

Tue, Jan 08 2019, 02:30 PM
Kaliningrad
Khrabrovo (KGD)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 2 Hrs 5 Mins

Departure Terminal: Terminal B - Domestic

FLIGHT INFORMATION

I Business Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION



Kaliningrad to Moscow

FLIGHT SU 1001

DEPARTING

Fri, Jan 11 2019, 08:45 AM

Kaliningrad

Khrabrovo (KGD)

ARRIVING

Fri, Jan 11 2019, 11:40 AM

Moscow

Sheremetyevo (SVO)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 1 Hr 55 Mins

Arrival Terminal: Terminal B - Domestic

FLIGHT INFORMATION

C Business Class

Airbus Industrie A320 Sharklets

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION



TRAVELLER INFORMATION



E-TICKET



LOYALTY PROGRAM



NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical and other select emergency coordination and assistance services, including medical referrals, PP# XXXXXXXXX, cash wires and more. Card Members are responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) 1-800-333-AMEX (direct-dial collect).

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View and manage your Trip by logging onto [American Express Travel](#)

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can download the software from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service as your travel service provider.

Please be advised that certain mandatory hotel-imposed charges, including daily resort or facility fees, may be applicable to your stay and payable at the time of check-out from the property. You may wish to inquire with the hotel about the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318. Washington: Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Seller of Travel.

VOIDED exchange, will be just one add collect - \$33.00.

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Departing: Khrabrovo Airport, Kaliningrad (KGD) at 8.45am
Arriving: Moscow Sheremetyevo Airport, (SVO) at 11.40am

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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From: "American Express Travel" [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] 08JAN19 WUORBD
Date: December 31, 2018 at 2:45:09 PM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Moscow to Kaliningrad

FLIGHT SU 1004

DEPARTING

Tue, Jan 08 2019, 01:25 PM
Moscow
Sheremetyevo (SVO)

ARRIVING

Tue, Jan 08 2019, 02:30 PM
Kalininograd
Khrabrovo (KGD)

Aeroflot

Operated By Aeroflot

Non-stop
Duration: 2 Hrs 5 Mins
Departure Terminal: Terminal B - Domestic

FLIGHT INFORMATION

I Business Class
Airbus Industrie A320-100/200
Meals: Snack
Baggage: 2PC per adult

FLIGHT CONFIRMATION



Kaliningrad to Moscow

FLIGHT SU 1001

DEPARTING

Fri, Jan 11 2019, 08:45 AM
Kalininograd
Khrabrovo (KGD)

ARRIVING

Fri, Jan 11 2019, 11:40 AM
Moscow
Sheremetyevo (SVO)

Aeroflot

Operated By Aeroflot

Non-stop
Duration: 1 Hr 55 Mins
Arrival Terminal: Terminal B - Domestic

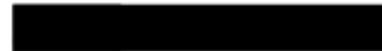
FLIGHT INFORMATION

C Business Class
Airbus Industrie A320 Sharklets
Meals: Snack
Baggage: 2PC per adult

FLIGHT CONFIRMATION



TRAVELLER INFORMATION



E-TICKET



LOYALTY PROGRAM



NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL HOTLINE

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1-800-333-AMEX (toll-free) 1-[REDACTED] (direct-dial collect).

Manage Your Trip

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See attached itinerary PDF or link for full terms and conditions.

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California State Seller of Travel Registration Number: 1022318. Washington Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered low

I set up exchange.

I am off tomorrow, just tomorrow.

Happy New Year!!!

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Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

great! {lease issue ticket as stated below! thanks

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Departing: Moscow Sheremetyevo Airport, (SVO) at 6.05pm
Arriving: Khrabrovo Airport, Kaliningrad (KGD) at 7.10pm
- **Fri 11 Jan - Aeroflot 1001 - Business - 1h 55m**
Departing: Khrabrovo Airport, Kaliningrad (KGD) at 8.45am
Arriving: Moscow Sheremetyevo Airport, (SVO) at 11.40am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

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Can you change again please...sorry...

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Subject: Itinerary INCL TICKETNO for [REDACTED] 08JAN19 [REDACTED]
Date: December 31, 2018 at 2:45:09 PM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

YOUR TRIP DETAILS

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Moscow to Kaliningrad

FLIGHT SU 1004

DEPARTING

Tue, Jan 08 2019, 01:25 PM

Moscow

Sheremetyevo (SVO)

ARRIVING

Tue, Jan 08 2019, 02:30 PM

Kaliningrad

Khrabrovo (KGD)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 2 Hrs 5 Mins

Departure Terminal: Terminal B - Domestic

FLIGHT INFORMATION

I Business Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Aeroflot: UOLVLW

Kaliningrad to Moscow

FLIGHT SU 1001

DEPARTING

Fri, Jan 11 2019, 08:45 AM

Kaliningrad

Khrabrovo (KGD)

ARRIVING

Fri, Jan 11 2019, 11:40 AM

Moscow

Sheremetyevo (SVO)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 1 Hr 55 Mins

Arrival Terminal: Terminal B - Domestic

FLIGHT INFORMATION

C Business Class

Airbus Industrie A320 Sharklets

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION



TRAVELLER INFORMATION

[REDACTED]

E-TICKET

[REDACTED]

LOYALTY PROGRAM

[REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL HOTLINE

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1-800-333-AMEX (toll-free) 1-[REDACTED] (direct-dial collect).

[REDACTED]

Manage Your Trip

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

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Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
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[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

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Moscow to Kaliningrad

[REDACTED]

DEPARTING

Tue, Jan 08 2019, 01:25 PM

Moscow

Sheremetyevo (SVO)

ARRIVING

Tue, Jan 08 2019, 02:30 PM

Kaliningrad

Khrabrovo (KGD)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 2 Hrs 5 Mins

Departure Terminal: Terminal B - Domestic

FLIGHT INFORMATION

I Business Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION



Kaliningrad to Moscow

FLIGHT SU 1001

DEPARTING

Fri, Jan 11 2019, 08:45 AM

Kaliningrad

Khrabrovo (KGD)

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Fri, Jan 11 2019, 11:40 AM

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Sheremetyevo (SVO)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 1 Hr 55 Mins

Arrival Terminal: Terminal B - Domestic

FLIGHT INFORMATION

C Business Class

Airbus Industrie A320 Sharklets

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION



TRAVELLER INFORMATION

E-TICKET



LOYALTY PROGRAM

Aeroflot 1004184333

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

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services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.



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