

**To:** [REDACTED]  
**From:** Bella Klein  
**Sent:** Fri 1/4/2019 2:40:19 PM  
**Subject:** Re: Credit for Emma Rod Larsen's Apple watch..

Credit was received

Thank you,  
Bella

[REDACTED]

On Jan 4, 2019, at 8:39 AM, [REDACTED] wrote:

Morning! Just want to make sure you watch for the credit for Emma Rod Larsen's watch. Merwin shipped it back on Dec. 20th...not sure how long it take for Apple to issue a credit. Was just thinking about it.

Begin forwarded message:

**From:** Merwin Dela cruz <[REDACTED]>  
**Subject: Re: Confirmation from FedEx Email/Online Label**  
**Date:** December 20, 2018 at 4:13:20 PM EST  
**To:** [REDACTED], Bella Klein  
[REDACTED], Richard Kahn  
[REDACTED]

Package has been dropped off.

Thanks

Merwin Dela Cruz  
[REDACTED]

On Dec 20, 2018, at 11:45 AM, Merwin Dela cruz <[REDACTED]> wrote:

Will drop it off today.  
Thanks

Sent from Yahoo Mail for iPhone

On Thursday, December 20, 2018, 11:42 AM, [REDACTED] wrote:

Merwin, did you send the watch back yet?

Begin forwarded message:

**From:** "Martin O'Brien,  
Apple Business UES"  
<[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)>  
**Subject: Fwd:**  
**Confirmation from FedEx**  
**Email/Online Label**  
**Date:** December 18, 2018 at  
12:05:19 PM EST  
**To:** Lesley Groff  
[REDACTED]  
**Cc:** Rich Kahn  
[REDACTED]  
>, merwin dela cruz  
[REDACTED]  
>

Hi [REDACTED] & Merwin -  
Please see below return label for the watch  
(Part # **MTUG2LL/A**) ordered for Emma  
Rod Larsen.

Any questions, please let me know!

Best Wishes,

Martin O'Brien  
Business Expert  
Apple Upper East Side  
[REDACTED]

[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)  
[www.apple.com/retail/uppereastside](http://www.apple.com/retail/uppereastside)

*Office Hours: M-F, 9am-5pm*

Begin forwarded message:

EFTA\_R1\_01076135  
EFTA02269632

**From:** FedEx Email/Online  
Label NoReply  
<[EmailLabel@fedex.com](mailto:EmailLabel@fedex.com)>  
**Subject: Confirmation from**  
**FedEx Email/Online Label**  
**Date:** December 18, 2018 at  
10:43:24 AM EST  
**To:**  
[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)  
**Reply-To:**  
[donotreply@fedex.com](mailto:donotreply@fedex.com)

Hello HBRK ASSOCIATES INC,  
A.R. has provided you with a return label for the shipment  
below.

#### **Shipment details**

Ship to: A.R.

Access label by: 01-01-2019

Return Merchandise Authorization (RMA) #: [6596099287](#)

For questions about your shipment call A.R. at [800-692-7753](#).



#### **Printing your label**

You may [print your label](#) until 01-01-2019.

Once you've printed your label, you have five (5) days (ending at  
midnight, Central Standard  
Time) to reprint the same label.

#### **Troubleshooting**

If you are unable to print your label using the link provided  
above, go to [FedEx Return  
Label](#) and enter User ID  
**EMMARODLAR** and  
Password **8raWKP6a6z**.

If you have other questions, call FedEx technical support at  
[1.877.339.2774](#) for assistance.

**Want to learn more about simplifying your returns? Check  
out [FedEx® Returns  
Solutions](#).**