

To: Bella Klein| [REDACTED]
From: [REDACTED]
Sent: Fri 1/4/2019 2:49:43 PM
Subject: Re: Credit for Emma Rod Larsen's Apple watch..

super! we will get one for [REDACTED]'s watch as well ...

On Jan 4, 2019, at 9:40 AM, Bella Klein [REDACTED] > wrote:

Credit was received
Thank you,
Bella

[REDACTED]

On Jan 4, 2019, at 8:39 AM,
wrote:

Morning! Just want to make sure you watch for the credit for Emma Rod Larsen's watch. Merwin shipped it back on Dec. 20th...not sure how long it take for Apple to issue a credit. Was just thinking about it.

Begin forwarded message:

From: Merwin Dela cruz [REDACTED]

Subject: Re: Confirmation from FedEx

Email/Online Label

Date: December 20, 2018 at 4:13:20 PM EST

To: [REDACTED] Bella Klein [REDACTED] 575 [REDACTED] Richard Kahn [REDACTED]

Package has been dropped off.
<image1.jpeg>

Thanks

Merwin Dela Cruz

[REDACTED]

On Dec 20, 2018, at 11:45 AM, Merwin Dela cruz
[REDACTED] wrote:

Will drop it off today.
Thanks

Sent from Yahoo Mail for iPhone

On Thursday, December 20, 2018, 11:42 AM, [REDACTED]
<[REDACTED]> wrote:

Merwin, did you send the watch
back yet?

Begin forwarded
message:

From: "Martin
O'Brien, Apple
Business UES"
<uppereastsidebusiness@apple.com>

Subject: Fwd:
Confirmation
from FedEx
Email/Online
Label

Date: December
18, 2018 at
12:05:19 PM EST

To: [REDACTED]

Cc: Rich Kahn

[REDACTED]
merwin dela cruz

Hi [REDACTED] & Merwin -

Please see below return label for
the watch (Part
MTUG2LL/A) ordered for
Emma Rod Larsen.

Any questions, please let me know!

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side
[REDACTED]

uppereastsidebusiness@apple.com
www.apple.com/retail/uppereastside

Office Hours: M-F, 9am-5pm

Begin forwarded
message:

From: FedEx
Email/Online
Label NoReply
<EmailLabel@fedex.com>
Subject:
Confirmation
from FedEx
Email/Online
Label
Date: December
18, 2018 at
10:43:24 AM EST
To:
uppereastsidebusiness@apple.com
Reply-To:
donotreply@fedor.com

Hello HBRK ASSOCIATES INC,
A.R. has provided you with a return label for the shipment
below.

Shipment details

Ship to: A.R.

Access label by: 01-01-2019

Return Merchandise Authorization (RMA) #: 6596099287

For questions about your shipment call A.R. at 800-692-7753.

 **Printing your label**

You may print your label until 01-01-2019.

Once you've printed your label, you have five (5) days
(ending at midnight,
Central Standard
Time) to reprint the
same label.

Troubleshooting

If you are unable to print your label using the link provided
above, go to FedEx
Return Label and
enter User ID
EMMARODLAR
and Password
8raWKP6a6z.

If you have other questions, call FedEx technical support
at 1.877.339.2774
for assistance.

Want to learn more about simplifying your returns?

Check out
FedEx®Returns
Solutions.