

To: lesley.j [REDACTED]
From: Natalia Molotkova
Sent: Tue 12/4/2018 10:09:59 PM
Subject: [REDACTED] s family. Can you check the flight ? We are worried no t 5 seats

Title: American Express ®

[REDACTED] - double last name?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(617) 511-6661
Hours: Mon through Friday 9AM-530PM EST

- 1)
- 2)
- 3)
- 4)
- 5)

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for Y family she is questioning? I worry the flight does not have enough seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

-

From [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets for my family..
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people,
I hope there is anything you (or travel agent could do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates

needed

-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

- -

- -Hi Les!

- -

- -I would also need help with the hotel in Minsk for my family..

- -who should I talk to and what info should I provide?

- -

- -

- - -On Dec 4, 2018, at 15:36, Lesley Grof [REDACTED] > wrote:

- - -

- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the hotel reservation you had in Milan. I have her working on the new dates and hotel for you now. She is on it.

- - -

- - -Sent from my iPhone

- -

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