

To: Natalia Molotkova[redacted]
From: Lesley Groff
Sent: Tue 12/4/2018 10:11:01 PM
Subject: Re: [redacted] family. Can you check the flight ? We are worried not 5 seats

First and middle name

Sent from my iPhone

On Dec 4, 2018, at 5:09 PM, Natalia Molotkova <[redacted]@n[redacted]> wrote:

[redacted] - double last name?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[redacted]
Hours: Mon through Friday 9AM-530PM EST

- 1) [redacted]
- 2) [redacted]
- 3) [redacted]
- 4) [redacted]
- 5) [redacted]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? I worry the flight does not have enough seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults +1 bed for a teenage kid
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets for my family..
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope there is anything you (or travel agent could do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, J.W. [REDACTED] wrote:

--
--Hi Les!

--
--I would also need help with the hotel in Minsk for my family..
--who should I talk to and what info should I provide?

--
---On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

---Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the hotel reservation you had in Milan. I have her working on the new dates and hotel for you now. She is on it.

---Sent from my iPhone

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