

To: lesley.jee@gmail.com[REDACTED]
From: Natalia Molotkova
Sent: Mon 12/17/2018 10:46:14 PM
Subject: [REDACTED]'s flight cancelled tonight at 6:40pm-Did AF get her on another flight yet?

Title: American Express ®

Understand, but I never leave, even if it is time to leave, before I finished everything I received before 530pm ET. I cancelled my hold, OJ will issue your tickets.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I hung up with him...
he gave me record locator #CQYMHL

sorry I didn't see anything come through and was worried you were too busy!

I was holding flights on Air Morocco, tell agent you are talking to, not to create another record. RL BLZVRV

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I'm all set. on with your colleague. She will be on the 8:55pm AF flight.
Also, I am booking the Markecht to NY on Royal Air Morrocco with your colleague now!


What is record locator?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

 is on her way to JFK...but her flight is already cancelled at 6:40pm ...Can you see if AF is booking her on the next flight out tonight? or what is happening?