

**To:** lesley.jee@gmail.com[REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 12/17/2018 10:46:14 PM  
**Subject:** [REDACTED]'s flight cancelled tonight at 6:40pm-Did AF get her on another flight yet?

Title: American Express ®

Understand, but I never leave, even if it is time to leave, before I finished everything I received before 530pm ET. I cancelled my hold, OJ will issue your tickets.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I hung up with him...  
he gave me record locator #CQYMHL

sorry I didn't see anything come through and was worried you were too busy!

I was holding flights on Air Morocco, tell agent you are talking to, not to create another record. RL  
BLZVRV

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I'm all set. on with your colleague. She will be on the 8:55pm AF flight.  
Also, I am booking the Markecht to NY on Royal Air Morocco with your colleague now!

What is record locator?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED] s on her way to JFK...but her flight is already cancelled at 6:40pm ...Can you see if AF is booking her on the next flight out tonight? or what is happening?