

To: lesley [REDACTED]
From: Natalia Molotkova
Sent: Mon 12/17/2018 10:28:18 PM
Subject: [REDACTED] flight cancelled tonight at 6:40pm-Did AF get her on another flight yet?

Title: American Express ®

What is record locator?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED] is on her way to JFK...but her flight is already cancelled at 6:40pm ...Can you see if AF is booking her on the next flight out tonight? or what is happening?