

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 12/17/2018 7:40:27 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED]

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova
[REDACTED] wrote:

Let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>
Date: December 14, 2018 at 3:30:09 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

-

FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR:



YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only account and cannot accept incoming messages. If you have any questions, please contact Century 21 Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

Other Information

- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

London to Milan

FLIGHT **BA 568**

DEPARTING

Mon, Dec 17 2018, 02:55 PM
London
London Heathrow (LHR)

ARRIVING

Mon, Dec 17 2018, 05:55 PM
Milan
Linate (LIN)

British Airways

Operated By British Airways

Non-stop

Duration:2 Hrs

Departure Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats [REDACTED]

H Economy Class

Airbus Industrie A320-100/200

Meals: Food-Bev/Pur

Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways

Milan to London

FLIGHT **BA 569**

DEPARTING

Fri, Dec 21 2018, 06:45 PM

Milan

Linate (LIN)

ARRIVING

Fri, Dec 21 2018, 07:50 PM

London

London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop

Duration: 2 Hrs 5 Mins

Arrival Terminal: Terminal 5

FLIGHT INFORMATION

Your Seats:

M Economy Class

Airbus Industrie A319

Meals: Food-Bev/Pur

Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways

TRAVELLER INFORMATION

E-TICKET

Ticket BA

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal referrals, cash advances, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator or the hotel from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions or errors of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, wars, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency



-
-
-
-
-
-
-