

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff [REDACTED]
Sent: Mon 12/17/2018 7:58:32 PM [REDACTED]
Subject: Re: Itinerary INCL TICKETNO for [REDACTED]

thanks

On Dec 17, 2018, at 2:47 PM, Natalia Molotkova
<[REDACTED]> wrote:

Doesn't say anything in fare rules, calling BA.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(800) 677-6666
Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>
Date: December 14, 2018 at 3:30:09 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

-

EFTA_R1_01079971
EFTA02271206

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system and cannot accept incoming messages. If you have any questions, please contact the Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

Other Information

- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

London to Milan

FLIGHT BA 568

DEPARTING

Mon, Dec 17 2018, 02:55 PM
London
London Heathrow (LHR)

ARRIVING

Mon, Dec 17 2018, 05:55 PM
Milan
Linate (LIN)

British Airways

Operated By British Airways

Non-stop

Duration:2 Hrs

Departure Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: [REDACTED]
H Economy Class
Airbus Industrie A320-100/200
Meals: Food-Bev/Pur
Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

Milan to London

FLIGHT BA 569

DEPARTING

Fri, Dec 21 2018, 06:45 PM
Milan
Linate (LIN)

ARRIVING

Fri, Dec 21 2018, 07:50 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration: 2 Hrs 5 Mins
Arrival Terminal: Terminal 5

FLIGHT INFORMATION

Your Seats: [REDACTED]
M Economy Class
Airbus Industrie A319
Meals: Food-Bev/Pur
Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFORMATION



E-TICKET

Ticket BA [REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE NUMBER

When you travel more than 100 miles from home, you have 24/7 medical, legal and other emergency assistance services available. You can select emergency coordination and assistance services, including medical and dental services, legal services, emergency transportation, cash wires and more. Card Members may be responsible for payment of services provided by third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

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Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visa.com. As the most up to date and accurate entry/exit requirements for your travel destination may change, American Express cannot guarantee the accuracy of the information contained on this page. American Express disclaims any liability for any inaccurate or incomplete information contained on this page.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can download the latest version of Adobe Acrobat Reader from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in identifying travel suppliers and in recommending specific itineraries. In this role, we are acting as an independent agent and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions and fees for reaching sales targets or other goals, and from time to time may also provide compensation to us for services such as travel counseling, travel planning, travel arrangements and travel administrative services that we perform for them, such as granting them access to our travel services.

channels, participating in marketing programs and supporting technology initiatives. We may receive compensation from suppliers when customers use the American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements may affect the types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier relationships, your preferences. The relationships we have with suppliers may also influence the itineraries we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent.

Let me have a look.

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To: [REDACTED]

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FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

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[REDACTED]

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Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to changes, American Express cannot guarantee the accuracy of the information provided. American Express disclaims any liability for any inaccurate or incomplete information contained on that website.

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See attached itinerary PDF or link for full terms and conditions.

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can download the latest version of Adobe Acrobat Reader from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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Liability Statement. American Express Travel Related Services Company, Inc. and subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for and you understand and agree that Amex shall not be liable for any loss, injury, expense to persons or property resulting, directly or indirectly, from (1) the acts of omissions or suppliers, including but not limited to delays, overbooking's, cancellation of services, operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other acts beyond the control of Amex.

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