

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 12/17/2018 7:58:32 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED]

thanks

On Dec 17, 2018, at 2:47 PM, Natalia Molotkova
<[REDACTED]> wrote:

Doesn't say anything in fare rules, calling BA.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Dec 17, 2018, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi nAtasha. Is a checked bag included in her ticket?

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>
Date: December 14, 2018 at 3:30:09 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]
-

RECORD LOCATOR:

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact MyAmex Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

- A VISA IS REQUIRED FOR ENTRY INTO ITALY

Other Information

- CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA
-

London to Milan

FLIGHT **BA 568**

DEPARTING

Mon, Dec 17 2018, 02:55 PM
London
London Heathrow (LHR)

ARRIVING

Mon, Dec 17 2018, 05:55 PM
Milan
Linate (LIN)

British Airways

Operated By British Airways

Non-stop

Duration:2 Hrs

Departure Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: [REDACTED]
H Economy Class
Airbus Industrie A320-100/200
Meals: Food-Bev/Pur
Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

Milan to London

FLIGHT **BA 569**

DEPARTING

Fri, Dec 21 2018, 06:45 PM
Milan
Linate (LIN)

ARRIVING

Fri, Dec 21 2018, 07:50 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop

Duration: 2 Hrs 5 Mins

Arrival Terminal: Terminal 5

FLIGHT INFORMATION

Your Seats: [REDACTED]
M Economy Class
Airbus Industrie A319
Meals: Food-Bev/Pur
Baggage: NIL per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFORMATION

[REDACTED]

E-TICKET

Ticket BA [REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL A

When you travel more than 100 miles from home, you have 24/7 medical, leg
select emergency coordination and assistance services, including medical and
XXXXXXXXXXt, cash wires and more. Card Members may be responsible for
third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

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American Express strongly recommends that you periodically review www.Visa.com for the most up to date and accurate entry/exit requirements for your travel destinations. In the event of changes, American Express cannot guarantee the accuracy of the information provided and disclaims any liability for any inaccurate or incomplete information contained herein.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a safe trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel or property from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent contractor and not a fiduciary. We want you to be aware that certain suppliers pay us commissions for reaching sales targets or other goals, and from time to time may also provide travel counselors. Certain suppliers may also provide compensation to us for administrative services that we perform for them, such as granting them access to our systems.

channels, participating in marketing programs and supporting technology initiatives. We may receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements and the types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

[Redacted]

[Redacted]

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To: [REDACTED]

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FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

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Ticket BA [REDACTED]

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1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

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Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a ple

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Liability Statement. American Express Travel Related Services Company, Inc. and subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for and you understand and agree that Amex shall not be liable for any loss, injury, expense to persons or property resulting, directly or indirectly, from (1) the acts of omissions suppliers, including but not limited to delays, overbooking's, cancellation of services operations, accidents or failures of equipment, or changes in fares, itineraries or schedules acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authority, unrest, strikes, riots, theft, disease, accidents or failures related to the public internet telecommunications lines or facilities, or third party technology systems, or any other the control of Amex.

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