

To: Bella Klein[REDACTED]
From: [REDACTED]
Sent: Mon 1/28/2019 2:57:02 PM
Subject: Fwd: Rail Europe Refund 45277536 for Jeffrey Epstein - party of 3

See Below...refund will take up to 10 biz days to 2 billing cycles..

Begin forwarded message:

From: CustomerRelations <customerrelations@raileurope.com>
Subject: Rail Europe Refund 45277536 for Jeffrey Epstein - party of 3
Date: January 28, 2019 at 9:53:04 AM EST
To: [REDACTED]

Dear [REDACTED]

Thank you for booking with Rail Europe. We are here to assist you. Per your request, we have refunded the tickets for all 3 passengers from Paris to Brussels and Brussels to Paris per the after sales policy.

A refund in the amount of \$788.01 will be processed to the original form of payment ending in 4009. Please allow 10 business days to two billing cycles for this refund to be reflected on the credit card account.

It is our goal to provide excellent customer service. If you have any further questions, please do not hesitate to contact us.

Sincerely,
Sophia

Customer Relations
www.raileurope.com

We're committed to excellence. Click [Here](#) to fill out a quick survey about your experience.

CONFIDENTIALITY STATEMENT: This message is intended only for the addressee and may contain information that is confidential or privileged. Unauthorized use is strictly prohibited and may be unlawful. If you are not the intended recipient, or

the person responsible for delivering to the intended recipient, you should not read, copy, disclose or otherwise use this message, except for the purpose of delivery to the addressee. If you have received this email in error, please delete it and inform the sender immediately via email.