

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Tue 1/15/2019 5:23:48 PM  
Subject: Itinerary for GOMES DE MELO/MARIA DA CONCEICAO 16JAN19 YQQJVZ

Title: American Express ®

Tickets are on it's way.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

please issue ticket as stated below for Valdson and Maria.

On Jan 15, 2019, at 12:17 PM, Natalia Molotkova <[REDACTED]>  
wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$7053.12 (\$3526.56 per ticket).
- Ticket is refundable, changes are subject to difference in fare.

• **Thu 17 Jan - American Airlines 943 - Economy - 3h 4m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 3.21pm  
Arriving: Miami Airport, (MIA) at 5.25pm

• **Thu 17 Jan - American Airlines 62 - Economy - 8h 40m**

Departing: Miami Airport, (MIA) at 6.25pm  
Arriving: Paris Charles de Gaulle Airport, (CDG) at 9.05am

Please reply to this email and provide your authorization to proceed.

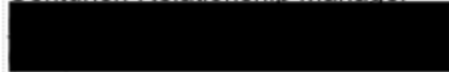
Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

yes cancel original Delta please

May I cancel original Delta? We can't really use it for future, it is partially used and no value as a credit left.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Please issue ticket as stated below for Valdson and Maria to travel on Jan. 17th from STT-Miami-Paris! tha

Wow. Still expensive. Ok. Thanks.

Sent from my iPhone

AA 943 17JAN STT MIA 321P 525P  
AA 62 17JAN MIA CDG 625P 905A 18JAN

\$3526.56.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Nope. Now he says he wants them to travel from STT to Paris through Miami on Thursday Jan 17. Let start t  
of flights please. Economy.

Sent from my iPhone

I am sorry [REDACTED] was not showing it, are you ready to issue?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Morning...this flight from Newark to Paris is the flight I kept asking you about yesterday...? it is on Iberia air  
couldnt? I have on hold and this is WAY better pricing than the suggestions you were giving me...this is wh  
mad when all avenues are not researched...argh.. [REDACTED]

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for GOMES DE MELO/MARIA DA CONCEICAO 16JAN19 YQQJVZ  
**Date:** January 15, 2019 at 7:38:32 AM EST  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]  
[REDACTED]  
RECORD LOCATOR: YQQJVZ

## YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed or priced until ticketing authorization is received. Please contact your travel office by 11:59 PM on January 15, 2019 or this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information

- 
- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

---

## Charlotte Amalie to Newark

FLIGHT **UA 1482**

---

### DEPARTING

Wed, Jan 16 2019, 03:25 PM

Charlotte Amalie

Cyril E King Airport (STT)

### ARRIVING

Wed, Jan 16 2019, 06:56 PM

Newark

Newark Liberty International (EWR)

## United Airlines

Operated By United Airlines

Non-stop

**Duration:**4 Hrs 31 Mins

**Arrival Terminal:**Terminal C

## FLIGHT INFORMATION

V Economy Class

Boeing 737-700

Meals: Food For Purchase

Baggage: NIL per adult

## FLIGHT CONFIRMATION

United Airlines: NJ0N1H

## Newark to Paris

FLIGHT **IB 2690**

## DEPARTING

Wed, Jan 16 2019, 10:40 PM

Newark

Newark Liberty International (EWR)

## ARRIVING

Thu, Jan 17 2019, 12:00 PM

Paris

Orly (ORY)

**Iberia**

Operated By Openskies For Level France

Non-stop

**Duration:**7 Hrs 20 Mins

**Departure Terminal:**Terminal B

**Arrival Terminal:**Terminal Orly-Ouest

**FLIGHT INFORMATION**

E Economy Class

Airbus Industrie A330-200

Meals: Breakfast Dinner

Baggage: 2PC per adult

**FLIGHT CONFIRMATION**

Iberia: LUIFSR

**TRAVELLER INFORMATION**

MARIA DA CONCEICAO GOMES DE MELO

VALDSON VIEIRA COTRIN

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL A**

## HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, leg other select emergency coordination and assistance services, including medic referrals, PP# XXXXXXXXXXXt, cash wires and more. Card Members may be the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

## Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Vis](#) the most up to date and accurate entry/exit requirements for your travel destin frequent changes, American Express cannot guarantee the accuracy of the int provided and expressly disclaims any liability for any inaccurate or incomplete contained on that site.

You may receive customer service emails even if you have requested not to re marketing offers from American Express. For details about our e-mail practice the American Express Privacy Statement at [www.americanexpress.com/privac](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have

Please be advised that certain mandatory hotel-imposed charges, including, b daily resort or facility fees, may be applicable to your stay and payable to the check-out from the property. You may wish to inquire with the hotel before yo

the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from the omissions of travel suppliers, including but not limited to delays, overbooking, cancellations of services, cessation of operations, accidents or failures of equipment, or changes to itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents related to the public internet, telecommunications lines or facilities, or third party computer systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that we may pay us commissions as well as incentives for reaching sales targets or other goals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services. We may provide for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from travel suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel



[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$7053.12 (\$3526.56 per ticket).
- Ticket is refundable, changes are subject to difference in fare.

• **Thu 17 Jan - American Airlines 943 - Economy - 3h 4m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 3.21pm

Arriving: Miami Airport, (MIA) at 5.25pm

**Thu 17 Jan - American Airlines 62 - Economy - 8h 40m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 9.05am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

yes cancel original Delta please

May I cancel original Delta? We can't really use it for future, it is partially used and no value as a credit left.

Regards,  
Natalia (Natasha) Molotkova



Hours: Mon through Friday 9AM-530PM EST

Please issue ticket as stated below for Valdson and Maria to travel on Jan. 17th from STT-Miami-Paris! thanks

Wow. Still expensive. Ok. Thanks.

Sent from my iPhone

AA 943 17JAN STT MIA 321P 525P  
AA 62 17JAN MIA CDG 625P 905A 18JAN

\$3526.56.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Nope. Now he says he wants them to travel from STT to Paris through Miami on Thursday Jan 17. Let start fresh! Options with best price and least amount of flights please. Economy.

Sent from my iPhone

I am sorry, [REDACTED] was not showing it, are you ready to issue?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning...this flight from Newark to Paris is the flight I kept asking you about yesterday...? it is on Iberia air...why could your colleague find it but you couldnt? I have on hold and this is WAY better pricing than the suggestions you were giving me...this is when Jeffrey eats me alive...he gets extremely mad when all avenues are not researched...argh... [REDACTED]

Begin forwarded message:

**From:** "American Express Travel" [REDACTED]  
**Subject:** Itinerary for GOMES DE MELO/MARIA DA CONCEICAO 16JAN19 YQQJVZ  
**Date:** January 15, 2019 at 7:38:32 AM EST  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: YQQJVZ

## YOUR TRIP DETAILS

---

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on January 15, or this entire reservation will automatically cancel.

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information

---

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT
- 

## Charlotte Amalie to Newark

FLIGHT **UA 1482**

---

### DEPARTING

Wed, Jan 16 2019, 03:25 PM

Charlotte Amalie

Cyril E King Airport (STT)

---

## ARRIVING

Wed, Jan 16 2019, 06:56 PM  
Newark  
Newark Liberty International (EWR)

---

### United Airlines

Operated By United Airlines

Non-stop

**Duration:** 4 Hrs 31 Mins

**Arrival Terminal:** Terminal C

## FLIGHT INFORMATION

V Economy Class  
Boeing 737-700  
Meals: Food For Purchase  
Baggage: NIL per adult

---

## FLIGHT CONFIRMATION

United Airlines: NJ0N1H

---

## Newark to Paris

**FLIGHT IB 2690**

---

## DEPARTING

Wed, Jan 16 2019, 10:40 PM  
Newark  
Newark Liberty International (EWR)

## ARRIVING

Thu, Jan 17 2019, 12:00 PM

Paris

Orly (ORY)

---

### Iberia

Operated By Openskies For Level France

Non-stop

**Duration:** 7 Hrs 20 Mins

**Departure Terminal:** Terminal B

**Arrival Terminal:** Terminal Orly-Ouest

## FLIGHT INFORMATION

E Economy Class

Airbus Industrie A330-200

Meals: Breakfast Dinner

Baggage: 2PC per adult

---

## FLIGHT CONFIRMATION

Iberia: LUIFSR

---

## TRAVELLER INFORMATION

---

MARIA DA CONCEICAO GOMES DE MELO

---

VALDSON VIEIRA COTRIN

---

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST  
HOTLINE**

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP# XXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.



[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

