

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 1/31/2019 6:58:57 PM  
**Subject:** Re: Itinerary for [REDACTED] 02FEB19 [REDACTED]

no worries. thanks

On Jan 31, 2019, at 1:53 PM, Natalia Molotkova  
<[REDACTED]> wrote:

Sorry, some hotels are not a HUGE partners of AMEX. Sending you ticket.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I'll do it! not to worry!  
thank you for your help

On Jan 31, 2019, at 1:48 PM, Natalia Molotkova <[REDACTED]> wrote:

Hotel is not showing any rates in our system, called hotel, reservation agent couldn't find my agency a on-line.

Will you book room on-line yourself or you want me to do?

<https://www.melia.com/en/hotels/italy/milan/me-milan-il-duca/index.html>

You can do pre-paid rate on line and no need to fill the form. In-house reservations are closed fro teh than on-line.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, with hotel on phone now.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

ok super..so she is allowed a checked bag with the ticket we are buying...please issue ticket as stated

On Jan 31, 2019, at 1:36 PM, Natalia Molotkova <[REDACTED]> wrote:

Air:

BAG ALLOWANCE -CDG LIN-01P/AF/EACH PIECE UP TO 50 POUNDS/23  
KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
2ND CHECKED BAG FEE-CDG LIN-USD70.00/AF/UP TO 50 POUNDS/23 KILOGR  
AMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
BAG ALLOWANCE -LINC DG-01P/AF/EACH PIECE UP TO 50 POUNDS/23  
KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
2NDCHECKED BAG FEE-LINCDG-USD70.00/AF/UP TO 50 POUNDS/23 KILOGR  
AMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
CARRY ON ALLOWANCE  
CDGLIN LINCDG-01P/AF  
01/UP TO 26 POUNDS/12 KILOGRAMS AND UP TO 45 LINEAR INCHES/115  
LINEAR CENTIMETERS

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$466.70.
- Ticket is non-refundable, \$80.00 change penalty applies plus difference in fare
- **Sat 02 Feb - Air France 1012 - Economy - 1h 30m**  
Departing: Paris Charles de Gaulle Airport, (CDG) at 12.20pm  
Arriving: Linate Airport, Milan (LIN) at 1.50pm

- **Wed 06 Feb - Air France 1313 - Economy - 1h 35m**  
Departing: Linate Airport, Milan (LIN) at 8.30pm  
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.05pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are ready to issue this ticket for [REDACTED] as shown below. May we please book  
need to add the hotel stay and get the 3rd party credit card form to pay. thanks, Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 02FEB19 [REDACTED]  
**Date:** January 31, 2019 at 10:16:52 AM EST  
**To:** [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed until ticketing authorization is received. Please contact your travel office for more information. If this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a no-reply email address and cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-800-828-7273.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting <https://myamextravel.com/baggage>

## Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

## Paris to Milan

FLIGHT **AF 1012**

### DEPARTING

Sat, Feb 02 2019, 12:20 PM  
Paris  
Charles De Gaulle (CDG)

### ARRIVING

Sat, Feb 02 2019, 01:50 PM  
Milan

Linate (LIN)

**Air France**

Operated By Air France

Non-stop

**Duration:**1 Hr 30 Mins

**Departure Terminal:**Terminal 2 F

**FLIGHT INFORMATION**

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Air France: XXXXXXXXXX

**Milan to Paris**

**FLIGHT AF 1313**

**DEPARTING**

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

**ARRIVING**

Wed, Feb 06 2019, 10:05 PM

Paris  
Charles De Gaulle (CDG)

**Air France**

Operated By Air France

Non-stop

**Duration:**1 Hr 35 Mins

**Arrival Terminal:**Terminal 2 F

**FLIGHT INFORMATION**

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Air France: [REDACTED]

**TRAVELLER INFORMATION**

[REDACTED]

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GL  
HOTLINE**

When you travel more than 100 miles from home, you have 24/7 medical  
other select emergency coordination and assistance services, including  
referrals, PP# XXXXXXXXXXt, cash wires and more. Card Members r

the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) 1- [REDACTED] (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#)

#### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service a

Please be advised that certain mandatory hotel-imposed charges, incl daily resort or facility fees, may be applicable to your stay and payable check-out from the property. You may wish to inquire with the hotel b the existence and amount of such charges.

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suppliers and you understand and agree that Amex shall not be liable for expense or damage to persons or property resulting, directly or indirectly, from omissions of travel suppliers, including but not limited to delays, overbookings, cancellations, services, cessation of operations, accidents or failures of equipment, changes to itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, wars, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, or other events related to the public internet, telecommunications lines or facilities, or computer systems, or any other cause beyond the control of Amex.

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Air:

BAG ALLOWANCE -CDG LIN-01P/AF/EACH PIECE UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
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BAG ALLOWANCE -LINC DG-01P/AF/EACH PIECE UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
2ND CHECKED BAG FEE-LINC DG-USD70.00/AF/UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
CARRY ON ALLOWANCE  
CDGLIN LINC DG-01P/AF  
01/UP TO 26 POUNDS/12 KILOGRAMS AND UP TO 45 LINEAR INCHES/115 LINEAR CENTIMETERS

Your response is required to complete this reservation. Prices and availability are subject to change.

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Departing: Paris Charles de Gaulle Airport, (CDG) at 12.20pm  
Arriving: Linate Airport, Milan (LIN) at 1.50pm

- **Wed 06 Feb - Air France 1313 - Economy - 1h 35m**  
Departing: Linate Airport, Milan (LIN) at 8.30pm  
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.05pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are ready to issue this ticket for [REDACTED] as shown below. May we please book the ticket to add the hotel stay and get the 3rd party credit card form to pay. thanks, Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 02FEB19 [REDACTED]  
**Date:** January 31, 2019 at 10:16:52 AM EST  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

---

This itinerary is a reservation only. This reservation will not be ticketed or n  
ticketing authorization is received. Please contact your travel office by 5:00  
this entire reservation will automatically cancel.

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notificati  
cannot accept incoming messages. If you have any questions, please conta  
Service at 1- [REDACTED].

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<https://myamextravel.com/baggage>

---

## Other Information

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- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT
- 

## Paris to Milan

FLIGHT **AF 1012**

---

### DEPARTING

Sat, Feb 02 2019, 12:20 PM

Paris

Charles De Gaulle (CDG)

## ARRIVING

Sat, Feb 02 2019, 01:50 PM

Milan

Linate (LIN)

---

## Air France

Operated By Air France

Non-stop

**Duration:** 1 Hr 30 Mins

**Departure Terminal:** Terminal 2 F

## FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

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## FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

---

## Milan to Paris

**FLIGHT AF 1313**

---

## DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

## ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris

Charles De Gaulle (CDG)

## Air France

Operated By Air France

Non-stop

**Duration:** 1 Hr 35 Mins

**Arrival Terminal:** Terminal 2 F

## FLIGHT INFORMATION

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

## FLIGHT CONFIRMATION

Air France: 

## TRAVELLER INFORMATION



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other select emergency coordination and assistance services, including med  
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the costs charged by third-party service providers.

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Please be advised that certain mandatory hotel-imposed charges, including,  
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check-out from the property. You may wish to inquire with the hotel before  
the existence and amount of such charges.

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Hotel is not showing any rates in our system, called hotel, reservation agent couldn't find my agency as a travel agent.

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Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, with hotel on phone now.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok super..so she is allowed a checked bag with the ticket we are buying...please issue ticket as stated below

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Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Hours: Mon through Friday 9AM-530PM EST

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**Subject:** Itinerary for [REDACTED] 02FEB19 [REDACTED]  
**Date:** January 31, 2019 at 10:16:52 AM EST  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed or priced until ticketing authorization is received. Please contact your travel office by 5:00 AM on 02FEB19 or this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact [REDACTED]

Service at 1- [REDACTED].

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<https://myamextravel.com/baggage>

---

## Other Information

- 
- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

---

## Paris to Milan

FLIGHT **AF 1012**

---

### DEPARTING

Sat, Feb 02 2019, 12:20 PM

Paris

Charles De Gaulle (CDG)

### ARRIVING

Sat, Feb 02 2019, 01:50 PM

Milan

Linate (LIN)

---

### Air France

Operated By Air France

Non-stop

**Duration:**1 Hr 30 Mins

**Departure Terminal:**Terminal 2 F

#### FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

---

### Milan to Paris

FLIGHT **AF 1313**

---

#### DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

#### ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris

Charles De Gaulle (CDG)

---

#### Air France

Operated By Air France

Non-stop

**Duration:**1 Hr 35 Mins

**Arrival Terminal:**Terminal 2 F

#### FLIGHT INFORMATION

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

#### FLIGHT CONFIRMATION

Air France: [REDACTED]

#### TRAVELLER INFORMATION

[REDACTED]

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

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2ND CHECKED BAG FEE-CDG LIN-USD70.00/AF/UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
BAG ALLOWANCE -LINC DG-01P/AF/EACH PIECE UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
2NDCHECKED BAG FEE-LINCDG-USD70.00/AF/UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS  
CARRY ON ALLOWANCE  
CDGLIN LINCDG-01P/AF  
01/UP TO 26 POUNDS/12 KILOGRAMS AND UP TO 45 LINEAR INCHES/115 LINEAR CENTIMETERS

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$466.70.
- Ticket is non-refundable, \$80.00 change penalty applies plus difference in fare
- **Sat 02 Feb - Air France 1012 - Economy - 1h 30m**  
Departing: Paris Charles de Gaulle Airport, (CDG) at 12.20pm  
Arriving: Linate Airport, Milan (LIN) at 1.50pm
- **Wed 06 Feb - Air France 1313 - Economy - 1h 35m**  
Departing: Linate Airport, Milan (LIN) at 8.30pm  
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.05pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,



Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are ready to issue this ticket for [REDACTED] as shown below. May we please book the ticket so the hotel stay and get the 3rd party credit card form to pay. thanks, Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 02FEB19 [REDACTED]  
**Date:** January 31, 2019 at 10:16:52 AM EST  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed or price  
ticketing authorization is received. Please contact your travel office by 5:00 AM  
this entire reservation will automatically cancel.

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-800-828-8282.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

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## Other Information

- 
- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

---

## Paris to Milan

FLIGHT **AF 1012**

---

### DEPARTING

Sat, Feb 02 2019, 12:20 PM

Paris

Charles De Gaulle (CDG)

### ARRIVING

Sat, Feb 02 2019, 01:50 PM

Milan

Linate (LIN)

---

## Air France

Operated By Air France

Non-stop

**Duration:** 1 Hr 30 Mins

**Departure Terminal:** Terminal 2 F

## FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

## FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

## Milan to Paris

**FLIGHT AF 1313**

## DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

## ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris

Charles De Gaulle (CDG)

**Air France**

Operated By Air France

Non-stop

**Duration:**1 Hr 35 Mins

**Arrival Terminal:**Terminal 2 F

**FLIGHT INFORMATION**

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Air France: [REDACTED]

**TRAVELLER INFORMATION**

[REDACTED]

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL AMEX  
HOTLINE**

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**1-800-333-AMEX** (toll-free) 1-[REDACTED] (direct-dial collect).

[REDACTED]

View and manage your Trip by logging onto [American Express Travel](#).

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<http://www.adobe.com/products/acrobat/readstep.html>

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01/20/2021