

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 1/31/2019 6:58:57 PM
Subject: Re: Itinerary for [REDACTED] 02FEB19 [REDACTED]

no worries. thanks

On Jan 31, 2019, at 1:53 PM, Natalia Molotkova
<[REDACTED]> wrote:

Sorry, some hotels are not a HUGE partners of AMEX. Sending you ticket.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I'll do it! not to worry!
thank you for your help

On Jan 31, 2019, at 1:48 PM, Natalia Molotkova <[REDACTED]> wrote:

Hotel is not showing any rates in our system, called hotel, reservation agent couldn't find my agency a on-line.

Will you book room on-line yourself or you want me to do?

<https://www.melia.com/en/hotels/italy/milan/me-milan-il-duca/index.html>

You can do pre-paid rate on line and no need to fill the form. In-house reservations are closed fro teh than on-line.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, with hotel on phone now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok super..so she is allowed a checked bag with the ticket we are buying...please issue ticket as stated

On Jan 31, 2019, at 1:36 PM, Natalia Molotkova <[REDACTED]> wrote:

Air:

BAG ALLOWANCE -CDG LIN-01P/AF/EACH PIECE UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
2ND CHECKED BAG FEE-CDG LIN-USD70.00/AF/UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
BAG ALLOWANCE -LINC DG-01P/AF/EACH PIECE UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
2ND CHECKED BAG FEE-LINCDG-USD70.00/AF/UP TO 50 POUNDS/23 KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
CARRY ON ALLOWANCE
CDGLIN LINCDG-01P/AF
01/UP TO 26 POUNDS/12 KILOGRAMS AND UP TO 45 LINEAR INCHES/115 LINEAR CENTIMETERS

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$466.70.
- Ticket is non-refundable, \$80.00 change penalty applies plus difference in fare
- **Sat 02 Feb - Air France 1012 - Economy - 1h 30m**
Departing: Paris Charles de Gaulle Airport, (CDG) at 12.20pm
Arriving: Linate Airport, Milan (LIN) at 1.50pm

- **Wed 06 Feb - Air France 1313 - Economy - 1h 35m**

Departing: Linate Airport, Milan (LIN) at 8.30pm
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.05pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are ready to issue this ticket for [REDACTED] as shown below. May we please book
need to add the hotel stay and get the 3rd party credit card form to pay. thanks, Lesley

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary for [REDACTED] 02FEB19 [REDACTED]
Date: January 31, 2019 at 10:16:52 AM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

EFTA_R1_01084504
EFTA02272681

This itinerary is a reservation only. This reservation will not be ticketed until ticketing authorization is received. Please contact your travel office before you leave. If no ticketing authorization is received by the time of departure, this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a non-public email account. We do not regularly check this account and cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-800-221-1234.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Milan

FLIGHT AF 1012

DEPARTING

Sat, Feb 02 2019, 12:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Sat, Feb 02 2019, 01:50 PM
Milan

Linate (LIN)

Air France

Operated By Air France

Non-stop

Duration: 1 Hr 30 Mins

Departure Terminal: Terminal 2 F

FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Milan to Paris

FLIGHT AF 1313

DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris
Charles De Gaulle (CDG)

Air France

Operated By Air France

Non-stop

Duration: 1 Hr 35 Mins

Arrival Terminal:Terminal 2 F

FLIGHT INFORMATION

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France:

TRAVELLER INFORMATION

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBE HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical services, other select emergency coordination and assistance services, including referrals, PP# XXXXXXXXXXX, cash wires and more. Card Members receive a 10% discount on medical services.

the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) 1- [REDACTED] (direct-dial collect).

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Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can download the software from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service as your travel service provider.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at the time of check-out from the property. You may wish to inquire with the hotel before your trip to determine the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318. Washington Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Seller of Travel.

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Air:

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• Wed 06 Feb - Air France 1313 - Economy - 1h 35m
Departing: Linate Airport, Milan (LIN) at 8.30pm
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.05pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

@

Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are ready to issue this ticket for [REDACTED] as shown below. May we please book the ticket to add the hotel stay and get the 3rd party credit card form to pay. thanks, Lesley

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary for [REDACTED] 02FEB19 [REDACTED]
Date: January 31, 2019 at 10:16:52 AM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

EFTA_R1_01084511
EFTA02272688

YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed or p
ticketing authorization is received. Please contact your travel office by 5:00
this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a notificati
cannot accept incoming messages. If you have any questions, please conta
Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Milan

FLIGHT AF 1012

DEPARTING

Sat, Feb 02 2019, 12:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Sat, Feb 02 2019, 01:50 PM

Milan

Linate (LIN)

Air France

Operated By Air France

Non-stop

Duration: 1 Hr 30 Mins

Departure Terminal: Terminal 2 F

FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Milan to Paris

FLIGHT AF 1313

DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Air France

Non-stop

Duration: 1 Hr 35 Mins

Arrival Terminal: Terminal 2 F

FLIGHT INFORMATION

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED]
NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL HOTLINE

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can download the latest version of Acrobat Reader from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a safe trip.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that we may pay us commissions as well as incentives for reaching sales targets or other time to time may also provide incentives to our travel counselors. Certain suppliers may provide compensation to us for various marketing and administrative services for them, such as granting them access to our marketing channels, participating in programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying travel suppliers and recommending itineraries, we may consider a number of factors, including your needs, your travel style, and your preferences. The relationships we have with suppliers may also influence the travel suppliers we identify and the itineraries we recommend.

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Hotel is not showing any rates in our system, called hotel, reservation agent couldn't find my agency as a travel agency.

Will you book room on-line yourself or you want me to do?

<https://www.melia.com/en/hotels/italy/milan/me-milan-il-duca/index.html>

You can do pre-paid rate on line and no need to fill the form. In-house reservations are closed from the day, and you can book on line.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, with hotel on phone now.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok super..so she is allowed a checked bag with the ticket we are buying...please issue ticket as stated below

On Jan 31, 2019, at 1:36 PM, Natalia Molotkova <[REDACTED]> wrote:

Air:

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- **Wed 06 Feb - Air France 1313 - Economy - 1h 35m**

Departing: Linate Airport, Milan (LIN) at 8.30pm
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.05pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Date: January 31, 2019 at 10:16:52 AM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed or printed until ticketing authorization is received. Please contact your travel office by 5:00 AM EST on [REDACTED]. If no response is received by this time, this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification account and cannot accept incoming messages. If you have any questions, please contact [REDACTED]

Service at 1-[REDACTED].

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Milan

FLIGHT AF 1012

DEPARTING

Sat, Feb 02 2019, 12:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Sat, Feb 02 2019, 01:50 PM

Milan

Linate (LIN)

Air France

Operated By Air France

Non-stop

Duration:1 Hr 30 Mins

Departure Terminal:Terminal 2 F

FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Milan to Paris

FLIGHT AF 1313

DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Air France

Non-stop
Duration: 1 Hr 35 Mins
Arrival Terminal: Terminal 2 F

FLIGHT INFORMATION

N Economy Class
Airbus Industrie A320-100/200
Meals: Snack
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

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<http://www.adobe.com/products/acrobat/readstep.html>

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Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

@

Hours: Mon through Friday 9AM-530PM EST

great! thanks

Let me check what fare it would be with checked bag, working on hotel.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are ready to issue this ticket for [REDACTED] as shown below. May we please book the ticket so the hotel stay and get the 3rd party credit card form to pay. thanks, Lesley

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary for [REDACTED] 02FEB19 [REDACTED]
Date: January 31, 2019 at 10:16:52 AM EST
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

This itinerary is a reservation only. This reservation will not be ticketed or priced until ticketing authorization is received. Please contact your travel office by 5:00 AM EST on [REDACTED]. After this time, this entire reservation will automatically cancel.

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system and cannot accept incoming messages. If you have any questions, please contact Service at 1-800-XXXX-XXXX.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Milan

FLIGHT AF 1012

DEPARTING

Sat, Feb 02 2019, 12:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Sat, Feb 02 2019, 01:50 PM
Milan
Linate (LIN)

Air France

Operated By Air France

Non-stop

Duration: 1 Hr 30 Mins

Departure Terminal: Terminal 2 F

FLIGHT INFORMATION

P First Class

Airbus Industrie A318

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Milan to Paris

FLIGHT AF 1313

DEPARTING

Wed, Feb 06 2019, 08:30 PM

Milan

Linate (LIN)

ARRIVING

Wed, Feb 06 2019, 10:05 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Air France

Non-stop

Duration: 1 Hr 35 Mins

Arrival Terminal: Terminal 2 F

FLIGHT INFORMATION

N Economy Class

Airbus Industrie A320-100/200

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL AIRLINES HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal and other select emergency coordination and assistance services, including medical referrals, PP# XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) 1-[REDACTED] (direct-dial collect).

[REDACTED]

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat installed on your computer. You can download the latest version of Adobe Acrobat from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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