

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 2/6/2019 2:05:30 PM  
**Subject:** Re: Help! I need to send a 3rd Party CC Form for your hotel and Cannot Get Through!

thank you so much...I have spent way too much time on this...driving me crazy!

On Feb 6, 2019, at 9:00 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Lesley, I received link, sending it to you, they accept only Visa or Master card.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hello Concierge and Hotel Front Desk of the Hyatt Regency in Kiev.

I need to send a 3rd party credit authorization form for a guest arriving your hotel this Friday Feb 8th...she will be [REDACTED]. I have tried numerous times to fax you the form but it is always unsuccessful. I have also tried to receive a fast busy signal. I have called the US Hyatt help number and they gave me your email addresses to

Please get back to me as soon as possible since our guest will be arriving soon.

[REDACTED]  
Confirmation [REDACTED]

Thank you in advance for your help.

Lesley

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