

To: Lesley Groff [REDACTED]
From: [REDACTED]
Sent: Sun 1/27/2019 7:03:37 PM
Subject: Re: brussels

Ok, thanks.

Le dim. 27 janv. 2019 à 20:03, Lesley Groff <[REDACTED]> a écrit :

They are closed weekends

Sent from my iPhone

On Jan 27, 2019, at 1:54 PM, [REDACTED] <[REDACTED]> wrote:

can you call this number please , they ll be able to cancel the tickets
Rail Europe North America Inc.

333 Westchester Ave
Suite W2200
White Plains, NY 10604
United States

Opening Times

Monday - Friday, 9:00AM to 7:00PM EST

Phone

English: [REDACTED]

Le dim. 27 janv. 2019 à 19:51, [REDACTED] <[REDACTED]> a écrit :

I just called them , they said that they cannot do it because you didn't book the ticket on Thalys website and you have to check with rail Europe

Le dim. 27 janv. 2019 à 19:27, [REDACTED] <[REDACTED]> a écrit :

no I didn't cancel the tickets . I can check the website here . thank you

Le dim. 27 janv. 2019 à 19:04, Lesley Groff <[REDACTED]> a écrit :

did you go to the website and cancel the tickets? when I go to the website and put in the booking number ([REDACTED]) I am told there is no booking...? I called Rail Europe but it is closed. Maybe you can call from Paris in the morning? He will only receive a partial credit....

On Jan 27, 2019, at 10:24 AM, [REDACTED]

<[REDACTED]> wrote:

hey Lesley , can you please cancel our tickets to Brussels . J decide not to go