

**To:** Amex Centurian Travel [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 2/4/2019 4:14:08 PM  
**Subject:** Change Karyna's ticket

Hi Natasha. Hope you had a nice weekend. I just received the below from Jefffrey. This is the ticket that we worked on Friday using points. Can you change this ticket for her? I don't know what will happen regarding upgrade. Hoping we can still get her a biz round class ticket. He said nothing about the return so I assume we will keep it the same.

please change karyna ticket to paris to sat the 9th arriving paris the 10 th  
thkx

Sent from my iPhone