

To: Bella Klein [REDACTED]
Cc: Lesley Groff [REDACTED]
From: [REDACTED] on behalf of Apple Marché Saint Germain
<[REDACTED]>
Sent: Mon 1/21/2019 10:24:52 AM
Subject: Re: French Apple order

Hello Bella & Lesley,
2 watches have been shipped and will be delivered next 24 hours.
It couldn't be before because carrier ask to delivered into the Apt. [REDACTED] directly.

The last Apple Watch Hermes should be ship between 11th and 18th of February.

Regards,

Vanessa Couty-Chéron
Business Expert
Apple Marché Saint Germain
Tél.: + [REDACTED]
[REDACTED]
<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France E.U.R.L. est une société à responsabilité limitée ayant son siège social au 52 rue de la Victoire, 75009 Paris, au capital de EUR 43 607 500. Numéro d'immatriculation: 483 209 383 R.C.S. Paris.
Numéro de TVA : FR 21483 293 83.

Le 18 janv. 2019 à 22:10, Bella Klein <[REDACTED]> a écrit :

Dear Venessa,
Please update on our order deliveries. Please provide tracking number if you have it, as nothing was received yet.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Jan 14, 2019, at 6:53 AM, Lesley Groff <[REDACTED]>
wrote:

Thank you so much for the information on both. Lesley

Sent from my iPhone

On Jan 14, 2019, at 6:19 AM, Apple Marché Saint Germain
<[REDACTED]> wrote:

Hello Lesley,
For the moment, it is the 44MM w/Fauve buckle which
would be available at the end of feb.

For the 44mm space grey shipped, the delivery is planned and I will ask to
our Logistic Service to get more information.

Yours,

Vanessa Couty-Chéron

Business Expert
Apple Marché Saint Germain
Tél.: + [REDACTED]

<http://www.apple.com/fr/retail/business/#moreinfo>

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de TVA : FR 21483 293 83.

Le 11 janv. 2019 à 16:10, Lesley Groff
<[REDACTED]> a écrit :

Hello Vanessa, can you tell me which Hermes watch will be available in
Feb.? We ordered 2 of them. I would like
to let the recipient know. It is the 44MM
w/Fauve buckle or the 40MM w/Bordeaux
double tour?

Also, I see the 44MM Space Gray watch shipped...do you know if it
has been delivered? We do not have anyone
at the apartment until after Jan. 16. We do
have a doorman, but want to make sure all is
well. Can we get proof of delivery?

Thanks, Lesley

On Jan 11, 2019, at 10:06 AM,
Apple Marché Saint Germain
<[REDACTED]> wrote:

Hi Bella,
Hope you are well :)

I just want to inform you that one of Apple Watch Hermes will be available in February.

You can follow up it on your order confirmation.

I will give you delay if there will be changes.

Yours,

Vanessa Couty-Chéron

Business Expert
Apple Marché Saint Germain
Tél.: + [REDACTED]

<http://www.apple.com/fr/retail/business/#moreinfo>

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FR 21483 293 83.

Le 8 janv. 2019 à
12:59, Bella Klein

< [REDACTED] >
> a écrit :

Hi Venessa

I would prefer 3 separate charges and 3 invoices

Thank you,
Bella

On Jan 8, 2019, at 4:31 AM, Apple Marché Saint Germain

< [REDACTED] >
> wrote:

Hello
Bella,
You
will
receive

, this
mornin
g, en
email
confir
mation.

The invoices will be sent to you gradually as Apple
Watch
es will
be
shippe
d.

Do you want to receive only one package or each
other
?

Yours,

Vanessa
Couty-
Chéron

Business Expert
Apple Marché Saint Germain
Tél.: + [REDACTED]
[REDACTED]@ [REDACTED]
<http://www.apple.com/fr/retail/business/#moreinfo>

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Le 7 janv. 2019 à 16:55, Bella Klein
<[REDACTED]> a écrit :

Venessa
Please email payment confirmation and advise
on shipping date.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Jan 7, 2019, at 10:37 AM, Apple
Marché Saint Germain

<[REDACTED]>
> wrote:

Bella,
In the steps, payment will be passed
when Apple Watches will be shipped.
And it will be at this moment that the
invoice will be created and sent to you
by email.

Vanessa Couty-Chéron
Business Expert
Apple Marché Saint Germain
Tél.: + [REDACTED]
<http://www.apple.com/fr/retail/business/#moreinfo>

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Numéro d'immatriculation: 483 209 383 R.C.S.
Paris. Numéro de TVA : FR 21483 293 83.

Le 7 janv. 2019 à 16:15, Bella
Klein <[REDACTED]> a

écrit :

I will call you with Amex card
number but I would appreciate if
you can email invoice for backup.
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Jan 7, 2019, at 10:07
AM, Apple Marché Saint
Germain

<[REDACTED]>
[REDACTED] wrote:

Hello Bella,
You can call me to
communicate payment
information or give me by
return :

- card type
- card holder
- Token/card n°
- Expiry date
(MM/YYYY)

You don't give me the 3
numbers security code.

Yours,

Vanessa Couty-Chéron
Business Expert
Apple Marché Saint Germain
Tél.: + [REDACTED]
[REDACTED]

<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France E.U.R.L. est
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483 209 383 R.C.S. Paris.
Numéro de TVA : FR 21483 293
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Le 7 janv. 2019 à
14:22, Bella Klein

<[REDACTED]>
[REDACTED] a écrit :

Hello,
Thank you for all
your help. We would
like to use American
Express for payment
. Please email invoice
and a form that we
have to complete for
payment.

Thank you,
Bella

On Jan 7, 2019, at
8:11 AM, Lesley
Groff

<[REDACTED]>
[REDACTED] wrote:

Excellent!
The quote is
correct. I will
have our
accounting
department
reach out to
you.
Greatly
appreciate
your help.
Lesley

On Jan

7, 2019,
at 5:39
AM,
Apple
Marché
Saint
Germain



wrote:

Hello !
All is
alright
now
with
your
French
account
settings.

I've just
sent to
you the
quote,
and all
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ion for
delivery
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d.

We can
launch
the
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with
payment
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Thanks
again
for your
confiden
ce,

Vanessa
Couty-
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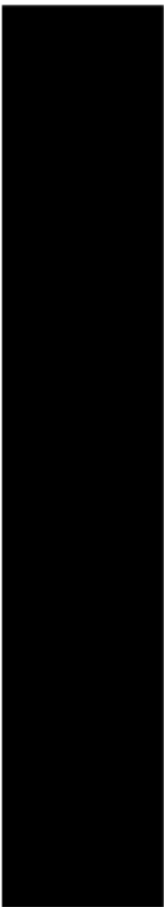
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