

To: [REDACTED]
From: Lesley Groff
Sent: Mon 1/14/2019 3:05:35 PM
Subject: Re: dishwasher for [REDACTED] Ceiling bad also!

how did the weekend go? crossing fingers your apartment is warm!?

On Jan 11, 2019, at 5:57 PM, [REDACTED] <[REDACTED]> wrote:

Yeah it's freezing isn't it?

Thank you Lesley! :)

On Fri, Jan 11, 2019 at 4:28 PM Lesley Groff <[REDACTED]> wrote:

Ok. Sounds good. I'm hoping it gets warmer for you. It is really cold outside.
You should not be cold onside!

Sent from my iPhone

On Jan 11, 2019, at 3:57 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,

Sorry I have been pretty jammed at work I just got my lunch break!

I was home last night thought the night and this morning and it's a slightly better
than before but still cold. I asked Karyna to come to my apt when she
is at [REDACTED] to feed cats if she can tell if there any difference because she
was at my place previously with me and we even try to open and see
if we can turn the heat to the maximum.

So she will see tonight and I let you know maybe also after speaking to je who i will
probably see tonight or tomorrow morning

Thank you.

On Thu, Jan 10, 2019 at 4:48 PM Lesley Groff <[REDACTED]> wrote:

yes, I am sure this is a complete hassle!
I trust you more than him...let me know what you think tomorrow!

On Jan 10, 2019, at 4:44 PM, [REDACTED]
<[REDACTED]> wrote:

Of course Lesley.

I want more than anything else I want this issue be fixed ASAP so I don't have to go back and forward anymore.

But what he said is not a true. I am staying at my apt at nights and was there this morning until noon. I even checked the heat in case If changes after yesterday's repair but I barely felt any heat thought the litter so it is not warm at all. But I will let you know if I see any changes by tomorrow.

On Thu, Jan 10, 2019 at 4:10 PM Lesley Groff <[REDACTED]> wrote:

...let me know what you think! I hope it works...I am sure you would like to be back in your own apartment!

Begin forwarded message:

From: Andrew
<[REDACTED]>
Subject: Re: dishwasher for [REDACTED]?
Ceiling bad also!
Date: January 10, 2019 at 4:02:53
PM EST
To: [REDACTED]
<[REDACTED]>
Cc: Lesley Groff
<[REDACTED]>, anthony
barrett <[REDACTED]>

Hello [REDACTED]. The heat in your apartment is working well. There was a repair yesterday done on the heating system. The air conditioners were also winterized. The apartment is warm , Tomorrow a new dishwasher is being delivered and installed. We will also look at the ceiling and repairing that. Let me know if you need anything else.

Thank you Andrew.
Sent from my iPhone

On Jan 10, 2019, at 2:13 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley, thanks again for
your help!

Hi Andrew and Anthony,
Thank you very much for
your coordination in
addressing the heating issue.

Could you please kindly update us from yesterday what exactly is
the issue with the heating
system in my apartment?

As of this morning, it still barely works. Cesar was at my
apartment on Sunday and
said that there is a need for
additional lattice installation
to let the heat to come
through, is that correct?

Best,

On Wed, Jan 9, 2019 at 3:44 PM Lesley Groff

<[REDACTED]>

wrote:

code 61201

> On Jan 9, 2019, at 3:35 PM, Andrew <[REDACTED]>
wrote:

>

> What is the code to that apartment.

>

> Sent from my iPhone

>

>> On Jan 9, 2019, at 3:34 PM, Lesley Groff

<[REDACTED]>

wrote:

>>

>> super,...appreciate it...keep me posted please...

>>

>>> On Jan 9, 2019, at 3:13 PM, Andrew

<[REDACTED]>

wrote:

>>>

>>> Hello. Yes I will check into [REDACTED] and fix whatever needs to be done. Thank you
Andrew.

>>>

>>> Sent from my iPhone

>>>

>>>> On Jan 9, 2019, at 1:39 PM, Lesley Groff

<[REDACTED]>

wrote:

>>>>

>>>> The dishwasher has not worked in [REDACTED] for 2 years...can we please get it replaced??...ceiling is bad too! can we get this fixed as well...

>>>>

>>>> Please let me know! Lesley

>>>>

>>

>>

>

Sincerely [REDACTED]
--

Sincerely [REDACTED]
--

Sincerely [REDACTED]
--