

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 2/4/2019 4:23:59 PM
Subject: Change Karyna's ticket

Title: American Express ®

We might need to call Flying Blue to change it, please hold for them, I am calling just for regular reservations at AF.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

I am getting new fare \$6928.43, like 3K more. Checking with AF how to change it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking availability. Meanwhile you can call AR Flying Blue and check if they have upgrade available for new flights.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I just received the below from Jefffrey. This is the ticket that we worked on Friday using points. Can you change this ticket for her? I don't know what will happen regarding upgrade. Hoping we can still get her a biz round class ticket. He said nothing about the return so I assume we will keep it the same.

please change karyna ticket to paris to sat the 9th arriving paris the 10 th thkx

Sent from my iPhone

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