

To: Natalia Molotkova [REDACTED]
From: [REDACTED]
Sent: Mon 2/4/2019 5:35:25 PM
Subject: Re: Change Karyna's ticket

Return needs to be 18th. Still in meeting. Sorry

Sent from my iPhone

On Feb 4, 2019, at 11:48 AM, Natalia Molotkova [REDACTED] wrote:

I am holding - so far 21 minutes.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED] Will be off line for an hour at least!

Back to this as soon as I can.

Sent from my iPhone

Per AF reservations change has to be done with flying blue. Can you call them and see who first get them?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

We might need to call Flying Blue to change it, please hold for them, I am calling just for

regular reservations at AF.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I am getting new fare \$6928.43, like 3K more. Checking with AF how to change it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking availability. Meanwhile you can call AR Flying Blue and check if they have upgrade available for new flights.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I just received the below from Jefffrey. This is the ticket that we worked on Friday using points. Can you change this ticket for her? I don't know what will happen regarding upgrade. Hoping we can still get her a biz round class ticket. He said nothing about the return so I assume we will keep it the same.

please change karyna ticket to paris to sat the 9th arriving paris the 10 th thkx

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



AMERICAN EXPRESS

EFTA_R1_01088359
EFTA02274916