

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 2/5/2019 10:14:05 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

ok, that should work...thank you!

On Feb 5, 2019, at 5:12 PM, [REDACTED] Molotkova
<[REDACTED]> wrote:

I can't go through the line, so I am waiting for email from hotel.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 5, 2019 at 3:15:27 PM EST
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

-

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system and cannot accept incoming messages. If you have any questions, please contact our Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A [REDACTED] Street
KIEV UA 01001

Telephone: 380-44-5811234

Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 25 Mins
Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE NUMBER

When you travel more than 100 miles from home, you have 24/7 medical, legal and other emergency assistance available. You can select emergency coordination and assistance services, including medical and dental services, emergency repatriation, cash wires and more. Card Members may be responsible for costs of services provided by third-party service providers.

1-800-333-AMEX (toll-free) 1-715-343-7977 (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visa.org](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information contained on this site. American Express disclaims any liability for any inaccurate or incomplete information contained on this site.

You may receive customer service emails even if you have requested not to receive them. You may also receive e-mail offers from American Express. For details about our e-mail practices, please refer to the American Express Privacy Statement at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a safe trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, taxes, resort or facility fees, may be applicable to your stay and payable to the hotel.

from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for you and you understand and agree that Amex shall not be liable for any loss, injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, operations, accidents or failures of equipment, or changes in fares, itineraries or travel documents, acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public or private telecommunications lines or facilities, or third party technology systems, or any other acts or omissions within the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that we believe will meet your individual needs. We consider various factors in identifying travel suppliers and in recommending specific itineraries. In this role, we are acting as an independent agent, not as a fiduciary. We want you to be aware that certain suppliers pay us commissions and fees for reaching sales targets or other goals, and from time to time may also provide compensation to us for administrative services that we perform for them, such as granting them access to our travel counselor channels, participating in marketing programs and supporting technology initiatives. We also receive compensation from suppliers when customers use the American Express products and services to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, and the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and in recommending itineraries, we may consider a number of factors, including supplier location, price, availability and your preferences. The relationships we have with suppliers may also influence the travel arrangements we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that the service provider is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing you.

ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: LESLEY.JEE@GMAIL.COM

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system and cannot accept incoming messages. If you have any questions, please contact our Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: W79TOP

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A [REDACTED] Street
KIEV UA 01001

Telephone: 380-44-5811234

Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

HY0023548516

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 25 Mins
Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE NUMBER

When you travel more than 100 miles from home, you have 24/7 medical, legal and other emergency assistance available. You can select emergency coordination and assistance services, including medical and dental services, emergency repatriation, cash wires and more. Card Members may be responsible for costs of services provided by third-party service providers.

1-800-333-AMEX (toll-free) 1-715-343-7977 (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visa.org](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information contained on this site. American Express disclaims any liability for any inaccurate or incomplete information contained on this site.

You may receive customer service emails even if you have requested not to receive them. You may also receive e-mail offers from American Express. For details about our e-mail practices, please refer to the American Express Privacy Statement at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a safe trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, taxes, resort or facility fees, may be applicable to your stay and payable to the hotel.

from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for you and you understand and agree that Amex shall not be liable for any loss, injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, operations, accidents or failures of equipment, or changes in fares, itineraries or travel documents, acts of God, fires, earthquakes, floods, climatic aberrations, acts of government or civil unrest, strikes, riots, theft, disease, accidents or failures related to the public or private telecommunications lines or facilities, or third party technology systems, or any other acts or omissions within the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that we believe will meet your individual needs. We consider various factors in identifying travel suppliers and in recommending specific itineraries. In this role, we are acting as an independent agent, not as a fiduciary. We want you to be aware that certain suppliers pay us commissions and fees for reaching sales targets or other goals, and from time to time may also provide compensation to us for administrative services that we perform for them, such as granting them access to our travel channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express products and services to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, and the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and in recommending itineraries, we may consider a number of factors, including supplier location, price, availability and your preferences. The relationships we have with suppliers may also influence the travel arrangements we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that the service provider is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing you.

Not pre-paid, waiting for the credit card authorization form.

Regards,

████████ (Natasha) Molotkova
Centurion Relationship Manager
████████ @ ██████████

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it herself.

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: LESLEY.JEE@GMAIL.COM

Subject: Itinerary INCL TICKETNO for ██████████ / ██████████ 08FEB19 ██████████

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01088850

EFTA02275187

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only
cannot accept incoming messages. If you have any questions, please contact Cent
Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A [REDACTED] Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

HY0023548516

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED] -05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE NUMBER

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and other emergency assistance services, including medical and legal services, emergency coordination, cash wires and more. Card Members may be responsible for the costs of services provided by third-party service providers.

1-800-333-AMEX (toll-free) 1-715-343-7977 (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to changes in laws and regulations, American Express cannot guarantee the accuracy of the information provided. American Express disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive them. For more information about our e-mail practices, please review our [American Express Privacy Statement](#) at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed. You can download the software from the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator or manager of the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for and you understand and agree that Amex shall not be liable for any loss, injury, expense to persons or property resulting, directly or indirectly, from (1) the acts of omissions or suppliers, including but not limited to delays, overbooking's, cancellation of services or operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other acts or omissions within the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party, not as a travel agent or a fiduciary. We want you to be aware that certain suppliers pay us commissions as compensation for reaching sales targets or other goals, and from time to time may also provide incentives to travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. We also receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences and the cost of travel. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider will be against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note for servicing purposes.