

To: Apple Marché Saint Germain[marchesaintgermainbusiness@apple.com]
Cc: Bella Klein [REDACTED]
From: Lesley Groff
Sent: Mon 1/21/2019 3:12:44 PM
Subject: Re: French Apple order

Ok. Thank you for letting us know. Our houseman is there and will be available to receive personally now. Thank you!

Sent from my iPhone

On Jan 21, 2019, at 5:24 AM, Apple Marché Saint Germain
■ <marchesaintgermainbusiness@apple.com> wrote:

Hello Bella & Lesley,
2 watches have been shipped and will be delivered next 24 hours.
It couldn't be before because carrier ask to delivered into the Apt. 2DD directly.

The last Apple Watch Hermes should be ship between 11th and 18th of February.

Regards,

Vanessa Couty-Chéron
Business Expert
Apple Marché Saint Germain
[REDACTED]
marchesaintgermainbusiness@apple.com
<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France E.U.R.L. est une société à responsabilité limitée ayant son siège social au 52 rue de la Victoire, 75009 Paris, au capital de EUR 43 607 500. Numéro d'immatriculation: 483 209 383 R.C.S. Paris. Numéro de TVA : FR 21483 293 83.

Le 18 janv. 2019 à 22:10, Bella Klein <[REDACTED]> a écrit
:

Dear Venessa,
Please update on our order deliveries. Please provide tracking number if you have it,
as nothing was received yet.

Thank you,
Bella

[REDACTED]

On Jan 14, 2019, at 6:53 AM, Lesley Groff
<[REDACTED]> wrote:

Thank you so much for the information on both. Lesley

Sent from my iPhone

On Jan 14, 2019, at 6:19 AM, Apple Marché Saint Germain
<marchesaintgermainbusiness@apple.com> wrote:

Hello Lesley,
For the moment, it is the 44MM w/Fauve
buckle which would be available at the end
of feb.

For the 44mm space grey shipped, the delivery is planned and I will ask
to our Logistic Service to get more
information.

Yours,

Vanessa Couty-Chéron

Business Expert
Apple Marché Saint Germain

[REDACTED]
marchesaintgermainbusiness@apple.com
<http://www.apple.com/fr/retail/business/#moreinfo>

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Numéro d'immatriculation: 483 209 383 R.C.S.
Paris. Numéro de TVA : FR 21483 293 83.

Le 11 janv. 2019 à 16:10,
Lesley Groff
<[REDACTED]> a écrit :

Hello Vanessa, can you tell me which Hermes watch will be
available in Feb.? We ordered 2
of them. I would like to let the
recipient know. It is the 44MM
w/Fauve buckle or the 40MM
w/Bordeaux double tour?

Also, I see the 44MM Space Gray watch shipped...do you know

if it has been delivered? We do not have anyone at the apartment until after Jan. 16. We do have a doorman, but want to make sure all is well. Can we get proof of delivery?

Thanks, Lesley

On Jan 11, 2019, at 10:06 AM, Apple Marché Saint Germain
<marchesaintgermainbusiness@apple.com> wrote:

Hi Bella,
Hope you are well :)

I just want to inform you that one of Apple Watch Hermes will be available in February.

You can follow up it on your order confirmation.

I will give you delay if there will be changes.

Yours,

Vanessa Couty-Chéron

Business Expert
Apple Marché Saint Germain

marchesaintgermainbusiness@apple.com
<http://www.apple.com/fr/retail/business/#moreinfo>

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Le 8
janv.
2019 à
12:59,
Bella
Klein
<bklein575@gmail.com>
a écrit :

Hi Venessa
I would prefer 3 separate charges and 3 invoices

Thank you,
Bella

On Jan 8, 2019, at 4:31 AM, Apple Marché Saint
Germain
<marc.hesaintgermainbusiness@apple.com>
wrote:

Hello Bella,
You will receive, this morning, an email
confirmation.

The invoices will be sent to you gradually as
Apple Watches will be shipped.

Do you want to receive only one package or
each other ?

Yours,
Vanessa Couty-Chéron
Business Expert
Apple Marché Saint Germain
Tél.: + 33 (0)1 85 65 48 20
marchesaintgermainbusiness@apple.com

<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France E.U.R.L. est une société à responsabilité limitée ayant son siège social au 52 rue de la Victoire, 75009 Paris, au capital de EUR 43 607 500. Numéro d'immatriculation: 483 209 383 R.C.S. Paris. Numéro de TVA : FR 21483 293 83.

Le 7 janv. 2019 à 16:55, Bella Klein
<[REDACTED]> a écrit :

Venessa
Please email payment confirmation and
advise on shipping date.

Thank you,
Bella

[REDACTED]
Tel: 212-971-1307

On Jan 7, 2019, at 10:37 AM,
Apple Marché Saint Germain
<marchesaintgermainbusiness@apple.com> wrote:

Bella,
In the steps, payment will be
passed when Apple Watches will
be shipped.
And it will be at this moment that
the invoice will be created and
sent to you by email.

Vanessa Couty-Chéron
Business Expert
Apple Marché Saint Germain
Tél.: + 33 (0)1 85 65 48 20
marchesaintgermainbusiness@apple.com
<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France E.U.R.L. est
une société à responsabilité limitée
ayant son siège social au 52 rue de
la Victoire, 75009 Paris, au capital
de EUR 43 607 500.

Numéro d'immatriculation: 483 209
383 R.C.S. Paris. Numéro de TVA :
FR 21483 293 83.

Le 7 janv. 2019 à 16:15,
Bella Klein
<[REDACTED]> a
écrit :

I will call you with Amex
card number but I would
appreciate if you can email
invoice for backup.
Thank you,
Bella

[REDACTED]
Tel: 212-971-1307

On Jan 7, 2019, at
10:07 AM, Apple
Marché Saint
Germain
<[marchesaintgermain
business@apple.com](mailto:marchesaintgermainbusiness@apple.com)
> wrote:

Hello Bella,
You can call me to
communicate
payment information
or give me by return
:

- card type
- card holder
- Token/card n°
- Expiry date
(MM/YYYY)

You don't give me
the 3 numbers
security code.

Yours,

Vanessa Couty-Chéron
Business Expert
Apple Marché Saint
Germain
Tél.: + 33 (0)1 85 65 48
20
marchesaintgermainbusiness@apple.com
<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France
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à responsabilité limitée
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au 52 rue de la Victoire,
75009 Paris, au capital
de EUR 43 607 500.
Numéro d'immatriculation:
483 209 383 R.C.S.
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Le 7 janv.
2019 à 14:22,
Bella Klein
<bklein575@gmail.com> a
écrit :

Hello,
Thank you for
all your help.
We would like
to use
American
Express for
payment .
Please email
invoice and a
form that we
have to
complete for
payment.

Thank you,
Bella

On Jan 7,
2019, at 8:11
AM, Lesley
Groff
<[REDACTED]@g
mail.com>
wrote:

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quote is
correct.

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