

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Wed 2/20/2019 9:12:53 PM  
**Subject:** flight for [REDACTED]

Title: American Express ®

Ticket is on its way.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you for your email. I am currently out of the office.

Ok no worries on [REDACTED] ticket. Please Issue ticket below for Yulia as stated

Sent from my iPhone

OK, [REDACTED] ticket was non-refundable and less than 200.00 change fee, so no credit for future use.

Yulia:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$258.30.
- Ticket is non-refundable, \$200.00 change penalty applies plus difference in fare
- Ticket is refundable, change/cancellation penalty of <<\$XX>> will apply; changes are subject to difference in fare.
- Fri, 22 Feb - United Airlines 1764 - Economy - 2h 57m  
Departing: Newark Liberty Airport (EWR) at 6:59 pm  
Arriving: Palm Beach Intl Airport, West Palm Beach (PBI) at 9:56 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to cancel the flight for [REDACTED] this coming Friday ...instead [REDACTED] will fly with [REDACTED] ...can you please book a ticket, one way, coach for yulia.

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).  
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



OK, [REDACTED] ticket was non-refundable and less than 200.00 change fee, so no credit for future use.

Yulia:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$258.30.
- Ticket is non-refundable, \$200.00 change penalty applies plus difference in fare
- Ticket is refundable, change/cancellation penalty of <<\$XX>> will apply; changes are subject to difference in fare.

• Fri, 22 Feb - United Airlines 1764 - Economy - 2h 57m  
Departing: Newark Liberty Airport (EWR) at 6:59 pm  
Arriving: Palm Beach Intl Airport, West Palm Beach (PBI) at 9:56 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha, We need to cancel the flight for [REDACTED] this coming Friday ...instead [REDACTED] will fly with [REDACTED] ...can you please book a ticket, one way, coach for yulia.

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

