

To: Amex Centurian Travel[REDACTED]
From: [REDACTED]
Sent: Mon 2/4/2019 6:49:49 PM
Subject: Re: Change [REDACTED] ticket

I am on with AF and changing her ticket to return on the 17th...same flight and in biz...paying the \$51...will you see it on your end and send me a confirming email also?

On Feb 4, 2019, at 12:49 PM, Natalia Molotkova
<[REDACTED]> wrote:

Yes, 17th or 19th.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. I thought you just said I can upgrade her on 17th or 19th but not 18th? Is this correct?

Sent from my iPhone

9 upgrade is available, but not on the 18th, 17th or 19th.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

So February 9-18? I am with them on the phone, I need to talk to you.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Return needs to be 18th. Still in meeting. Sorry

Sent from my iPhone

I am holding - so far 21 minutes.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I heading into my sons school to meet with teachers. Will be off line for an hour at least! Back to this as soon as I get back.

Sent from my iPhone

Per AF reservations change has to be done with flying blue. Can you call them and see who first get them?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

We might need to call Flying Blue to change it, please hold for them, I am calling just for regular reservations

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I am getting new fare \$6928.43, like 3K more. Checking with AF how to change it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking availability. Meanwhile you can call AR Flying Blue and check if they have upgrade available for ne

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I just received the below from Jefffrey. This is the ticket that we w
this ticket for her? I don't know what will happen regarding upgrade. Hoping we can still get her a biz round c
assume we will keep it the same.

please change karyna ticket to paris to sat the 9th arriving paris the 10 th thkx

Sent from my iPhone

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