

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 2/4/2019 6:51:43 PM  
**Subject:** Change [REDACTED] ticket

Title: American Express ®

I will, with great pleasure!!! Happy is worked out!!! Without any crazy additional charges.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I am on with AF and changing her ticket to return on the 17th...same flight and in biz...paying the \$51...will you see it on your end and send me a confirming email also?

Ok thanks.

Sent from my iPhone

Yes, 17th or 19th.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. I thought you just said I can upgrade her on 17th or 19th but not 18th? Is this correct?

Sent from my iPhone

9 upgrade is available, but not on the 18th, 17th or 19th.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

So February 9-18? I am with them on the phone, I need to talk to you.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Return needs to be 18th. Still in meeting. Sorry

Sent from my iPhone

I am holding - so far 21 minutes.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

I heading into my sons school to meet with teachers. Will be off line for an hour at least! Back to this as soon as I can.

Sent from my iPhone

Per AF reservations change has to be done with flying blue. Can you call them and see who first get them?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

We might need to call Flying Blue to change it, please hold for them, I am calling just for regular reservations at AF.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

I am getting new fare \$6928.43, like 3K more. Checking with AF how to change it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking availability. Meanwhile you can call AR Flying Blue and check if they have upgrade available for new flights.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I just received the below from Jefffrey. This is the ticket that we worked on Friday using points. Can you change this ticket for her? I don't know what will happen regarding upgrade. Hoping we can still get her a biz round class ticket. He said nothing about the return so I assume we will keep it the same.

please change [REDACTED] ticket to paris to sat the 9th arriving paris the 10 th thkx

Sent from my iPhone

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