

To: [REDACTED]
From: [REDACTED] Molotkova
Sent: Tue 2/5/2019 10:19:03 PM
Subject: Itinerary INCL TICKETNO for [REDACTED] 08FEB19 [REDACTED]

Title: American Express ®

you can try dial them at [REDACTED]

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

It is not like nobody answers, it is a busy signal.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I should have it by tomorrow morning.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so annoying...probably just too late over there...but its a hotel! you would think they would have

people answering the phone?!

On Feb 5, 2019, at 5:13 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Something wrong with phone line, it is busy all the time.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

I can't go through the line, so I am waiting for email from hotel.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, Natalia Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pa

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact MyAmex Travel Service at 1-800-828-6889.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001

Telephone:380-44-5811234

Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION



Kiev to Paris

FLIGHT **AF 3375**

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

TRAVELLER INFORMATION

██████████ ██████████

E-TICKET

Ticket AF ██████████-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

When you travel more than 100 miles from home, you have 24/7 medical, legal, select emergency coordination and assistance services, including medical and XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Vis](#) most up to date and accurate entry/exit requirements for your travel destination. changes, American Express cannot guarantee the accuracy of the information and disclaims any liability for any inaccurate or incomplete information contained

You may receive customer service emails even if you have requested not to receive offers from American Express. For details about our e-mail practices, please see our Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat

website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for you and you understand and agree that Amex shall not be liable for any loss, injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission of its suppliers, including but not limited to delays, overbooking's, cancellation of services, equipment failures, operations, accidents or failures of equipment, or changes in fares, itineraries, schedules, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, terrorism, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public utilities, telecommunications lines or facilities, or third party technology systems, or any other event outside the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent contractor and not a fiduciary. We want you to be aware that certain suppliers pay us commissions for reaching sales targets or other goals, and from time to time may also provide compensation to us for travel counseling. Certain suppliers may also provide compensation to us for administrative services that we perform for them, such as granting them access to our reservation channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express Travel Service to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements may include various types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

-

-

-

-

-

-

-

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.

ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it.

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 5, 2019 at 3:15:27 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]
-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

• CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street

KIEV UA 01001

Telephone:380-44-5811234

Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT **AF 3375**

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

When you travel more than 100 miles from home, you have 24/7 medical, legal, select emergency coordination and assistance services, including medical and XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for third-party service providers.

1-800-333-AMEX (toll-free) 1-715-343-7977 (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Vis](#) most up to date and accurate entry/exit requirements for your travel destination. changes, American Express cannot guarantee the accuracy of the information disclaims any liability for any inaccurate or incomplete information contained

You may receive customer service emails even if you have requested not to receive offers from American Express. For details about our e-mail practices, please see our Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel directly. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for the travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission by the suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in operations, accidents or failures of equipment, or changes in fares, itineraries, schedules, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public utilities, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making recommendations to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent contractor and not a fiduciary. We want you to be aware that certain suppliers pay us commissions for reaching sales targets or other goals, and from time to time may also provide compensation to our travel counselors. Certain suppliers may also provide compensation to us for administrative services that we perform for them, such as granting them access to our reservation channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express card to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including your preferences. The relationships we have with suppliers may also influence the itineraries we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only and cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001

Telephone:380-44-5811234

Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT **AF 3375**

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal assistance, XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and disclaims any liability for any inaccurate or incomplete information contained on this page.

You may receive customer service emails even if you have requested not to receive promotional offers from American Express. For details about our e-mail practices, please review our American Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a ple

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator or the hotel from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for you in the travel industry and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of third party suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other event outside the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as an incentive for reaching sales targets or other goals, and from time to time may also provide incentives to travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. Suppliers may also receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences. The relationships we have with suppliers may also influence the way we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not service you for servicing purposes.

ok, that should work...thank you!

On Feb 5, 2019, at 5:12 PM, [REDACTED] Molotkova <[REDACTED]>
wrote:

I can't go through the line, so I am waiting for email from hotel.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pa

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] 08FEB19 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-800-828-8282.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street

KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night
May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION



Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

When you travel more than 100 miles from home, you have 24/7 medical, leg
select emergency coordination and assistance services, including medical an
XXXXXXXXXXt, cash wires and more. Card Members may be responsible for
third-party service providers.

1-800-333-AMEX (toll-free) 1-715-343-7977 (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visa.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided. American Express disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive promotional offers from American Express. For details about our e-mail practices, please refer to our American Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a safe trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel directly upon check-out from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. ("Amex") and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for the travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission by the travel suppliers, including but not limited to delays, overbooking's, cancellation of services, equipment failures, operations, accidents or failures of equipment, or changes in fares, itineraries, schedules, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public utilities, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and in recommending specific itineraries. In this role, we are acting as an independent intermediary.

a fiduciary. We want you to be aware that certain suppliers pay us commission for reaching sales targets or other goals, and from time to time may also provide travel counselors. Certain suppliers may also provide compensation to us for administrative services that we perform for them, such as granting them access to our channels, participating in marketing programs and supporting technology initiatives. We may receive compensation from suppliers when customers use the American Express Card to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements and the types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including your preferences. The relationships we have with suppliers may also influence the itineraries we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that the service provider is responsible for any claims relating to services or products provided by the service provider is against the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We reserve the right to use profile and preference data for servicing purposes.

ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pa

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-800-828-7273.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT
-

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night
May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION



Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

When you travel more than 100 miles from home, you have 24/7 medical, legal and select emergency coordination and assistance services, including medical and XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visa.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. In the event of changes, American Express cannot guarantee the accuracy of the information provided and disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive them. For offers from American Express. For details about our e-mail practices, please refer to our American Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel directly upon departure from the property. You may wish to inquire with the hotel before your trip regarding the exact amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. ("Amex") and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for the travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission of the travel suppliers, including but not limited to delays, overbooking's, cancellation of services, operations, accidents or failures of equipment, or changes in fares, itineraries, schedules, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public utilities, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements to meet your individual needs. We consider various factors in identifying travel suppliers.

recommending specific itineraries. In this role, we are acting as an independent
a fiduciary. We want you to be aware that certain suppliers pay us commissions
for reaching sales targets or other goals, and from time to time may also provide
travel counselors. Certain suppliers may also provide compensation to us for
administrative services that we perform for them, such as granting them access
channels, participating in marketing programs and supporting technology initiatives.
receive compensation from suppliers when customers use the American Express
American Express products to pay for supplier products and services. From time
enter into other business relationships with suppliers and these arrangements
types of compensation and incentives we receive, are subject to change. In addition
recommending itineraries, we may consider a number of factors, including supplier
your preferences. The relationships we have with suppliers may also influence
identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State
Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge
actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider.

responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing p

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only cannot accept incoming messages. If you have any questions, please contact Cen Service at 1- [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

-
- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street

KIEV UA 01001

Telephone:380-44-5811234

Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

HY0023548516

Kiev to Paris

FLIGHT **AF 3375**

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and other select emergency coordination and assistance services, including medical and legal assistance, travel arrangements, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided. American Express disclaims any liability for any inaccurate or incomplete information contained on this page.

You may receive customer service emails even if you have requested not to receive promotional offers from American Express. For details about our e-mail practices, please review our American Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator. These charges are not included in the price of your stay and are collected directly from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for the travel suppliers. Amex is not a travel supplier and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in fares, itineraries or schedules, (2) operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, (3) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, (4) civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party.

a fiduciary. We want you to be aware that certain suppliers pay us commissions as for reaching sales targets or other goals, and from time to time may also provide in travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to channels, participating in marketing programs and supporting technology initiatives. We receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time we enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the way we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not

for servicing purposes.

Something wrong with phone line, it is busy all the time.

Regards,
[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I can't go through the line, so I am waiting for email from hotel.

Regards,
[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]>
wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only and cannot accept incoming messages. If you have any questions, please contact Centurion Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

-
- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT
-

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispil) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street

KIEV UA 01001

Telephone:380-44-5811234

Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT **AF 3375**

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION


R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: 

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal referrals. XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

1-800-333-AMEX (toll-free) 1-715-343-7977 (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive e-mails from offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in travel operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other event outside the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]>
wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only and cannot accept incoming messages. If you have any questions, please contact Centurion Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT
-

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night
May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION



Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal referrals, XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due

changes, American Express cannot guarantee the accuracy of the information provided and disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive emails from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator or the hotel from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel arrangements and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in travel operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other event outside the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying

recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the supplier we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent.

[REDACTED]

[REDACTED]

-
-
-
-
-
-

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street

KIEV UA 01001

Telephone:380-44-5811234

Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION



Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP#XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes,

American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The

relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.



-
-
-
-
-
-
-

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



1/1/2015