

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 2/5/2019 10:46:18 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

ok, thanks

On Feb 5, 2019, at 5:19 PM, Natalia Molotkova
<[REDACTED]> wrote:

you can try dial them a [REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

It is not like nobody answers, it is a busy signal.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I should have it by tomorrow morning.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so annoying...probably just too late over there...but its a hotel! you would think they would have people ans

On Feb 5, 2019, at 5:13 PM, Natalia Molotkova <[REDACTED]> wrote:

Something wrong with phone line, it is busy all the time.

Regards,
[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] PM EST

I can't go through the line, so I am waiting for email from hotel.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, Natalia Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 5, 2019 at 3:15:27 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01091661

EFTA02276964

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees i
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

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<http://www.adobe.com/products/acrobat/readstep.html>

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ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

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Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED].com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

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Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01091668

EFTA02276971

RECORD LOCATOR: [REDACTED]

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Fri, Feb 08 2019, 01:20 PM
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Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees i
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it.

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01091675

EFTA02276978

RECORD LOCATOR: [REDACTED]

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- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration: 3 Hrs 15 Mins
Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street

KIEV UA 01001

Telephone: 380-44-5811234

Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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ok, that should work...thank you!

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RECORD LOCATOR: [REDACTED]

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Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
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Meals: Hot Meal
Baggage: 1PC per adult

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Non-stop
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Arrival Terminal:Terminal 2 D

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R Economy Class
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Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

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ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]
[REDACTED]
RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT **AF 3374**

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800

Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street
KIEV UA 01001
Telephone: 380-44-5811234
Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 25 Mins
Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

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To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800

Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street
KIEV UA 01001
Telephone: 380-44-5811234
Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if appli

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration: 3 Hrs 25 Mins
Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

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<http://www.adobe.com/products/acrobat/readstep.html>

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Something wrong with phone line, it is busy all the time.

Regards,

████████ (Natasha) Molotkova
Centurion Relationship Manager
████████@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I can't go through the line, so I am waiting for email from hotel.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

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From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 5, 2019 at 3:15:27 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

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- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street

KIEV UA 01001

Telephone: 380-44-5811234

Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

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EFTA_R1_01091711

EFTA02277014

RECORD LOCATOR: [REDACTED]

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Fri, Feb 08 2019, 01:20 PM
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Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

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Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

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Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED].com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay for it herself.

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

EFTA_R1_01091718

EFTA02277021

YOUR TRIP DETAILS

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration:3 Hrs 25 Mins

Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France:

TRAVELLER INFORMATION

10 of 10

E-TICKET

Ticket AF [REDACTED] -05FEB

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