

To: Amex Centurian Travel[redacted]
From: [redacted]
Sent: Fri 2/1/2019 5:57:08 PM
Subject: Re: Ticket for Karyna

so if we have to change her flight (which happens a lot over here) then the points are gone? I think it is that way whenever we use points, once used, they are not redeemable...

On Feb 1, 2019, at 12:53 PM, Natalia Molotkova
[redacted] wrote:

It is up to you - you can get Flying Blue account for her or him. Once you have it, we need to issue Premium for upgrade, upgrade availability can't be guaranteed, once points are transferred to AF, they are nonreversible

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[redacted]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

oh wow!...that is MUCH better! that is way less points to do with AF Flying Blue account..do we have to open Jeffrey? or it is automatic through Amex? I need to make sure Biz class is good for Karyna..

I got through...Jeffrey's AF frequent flyer number was cancelled back in 2009...so he is not a member, and the only way to upgrade would be through Amex..it also sounds like lots of restrictions to get an award to first...it seems the best option would be to purchase the premium economy seat and upgrade with points to Biz class (if Karyna..) Less real money up front and not an enormous amount of points used ...

OK, we got through - we can issue ticket as Premium Economy and after ticketing get upgrade - it is available business. We will have to transfer AMEX points to AF Flying Blue account.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[redacted]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

If they pick up first for you, ask them if mileage upgrade available from premium economy to business and if

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

ok super

And I am calling two. If you got them first, use record locator VG8PEM , I put it in Premium Economy.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

I can call Flying Blue...i have 2 phones on my desk ;)
Thank you you for below!
Do you think it would be less points to transfer them to AF? or you have no idea...

OK, Premium Economy seat on Air France is \$3956.33, business is \$10,136.73. So you can pay difference in 618 040 American Express points and 20 % back.

I can try to call Flying Blue - it is usually a very very long hold time with them, and if I am getting call, I have to say they have mileage upgrade available.

Regards,
Natalia (Natasha) Molotkova

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

If we wanted to purchase the Premium economy seat and upgrade to Biz on the AF flights...what would this cost to upgrade? (sorry!)

I see you gave me premium economy price but it is different return flight...so not sure the pricing would be the same

oops! sorry! you already gave me the biz price!

Can you tell me the biz class AF price?

thank you for the break down! Let me find out what he wishes to do....Keep the flight on HOLD for Karyna p

You can't upgrade Air France ticket through Delta. And you can't book Premier class with Air France using m with Air France.

You can check mileage availability on Air France at <https://www.flyingblue.com/fr/home/explorer> and I can tra

I checked mileage space via Delta, nothing available on Delta in business round trip as direct.

So, if the goal is First class, here are options:

- 1) pay whole first class ticket in points - 1 412 253 points and 20 % back.
- 2) pay for first class ticket partially in points - let say business class fare on Air France is \$10,136.73, so pay fare between business and first - \$4075.80 - pay in points 407 580 points and 20% back.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

would it be less expensive to purchase as a Delta ticket and upgrade to first with Delta than AF?

So what is best idea for first class AF round trip for Karyna...? We buy coach fare and upgrade with points t

1 AF 99 06FEB MIA CDG 0440P 0715A
2 AF 6 14FEB CDG JFK 0120P 0355P

Ok. Let me ask him thx

Sent from my iPhone

First class:

1 AF 99 06FEB MIA CDG 0440P 0715A
2 AF 6 14FEB CDG JFK 0120P 0355P

TOTAL FARE - USD 14212.53

Business:

1 AA 62 06FEB MIA CDG 0625P 0905A
2 AA 45 14FEB CDG JFK 0955A 1235P

TOTAL FARE - USD 8343.53

Premium economy:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A
OPERATED BY AIR FRANCE
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A
OPERATED BY AIR FRANCE

\$3930.23

Coach:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A
OPERATED BY AIR FRANCE
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A
OPERATED BY AIR FRANCE

TOTAL FARE - USD 2772.23

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class. Options Premium economy and economy price too. We need to compare. I was not given times to depart. What is b

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.