

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 2/5/2019 10:49:41 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

I googled and found this...think it will work? I will fill it all in and fax direct to the hotel !!
https://world.hyatt.com/content/dam/HyattStories/ccauth_hotels.pdf

On Feb 5, 2019, at 5:19 PM, [REDACTED] Molotkova
<[REDACTED]> wrote:

you can try dial them [REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

It is not like nobody answers, it is a busy signal.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I should have it by tomorrow morning.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so annoying...probably just too late over there...but its a hotel! you would think they would have people ans

On Feb 5, 2019, at 5:13 PM, Natalia Molotkova <[REDACTED]> wrote:

Something wrong with phone line, it is busy all the time.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I can't go through the line, so I am waiting for email from hotel.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, Natalia Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able

Sent from my iPhone

Begin forwarded message:

-
From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

-

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a no-reply address and we cannot accept incoming messages. If you have any questions, please contact our Customer Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
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<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street
KIEV UA 01001

Telephone: 380-44-5811234

Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees i

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT **AF 3375**

DEPARTING

Sun, Feb 10 2019, 09:45 AM
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Boryspil (Borispol) (KBP)

ARRIVING

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Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 25 Mins
Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket A [REDACTED] -05FEB

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment

If you are unable to view the PDF attachment, ensure you have Adobe website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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from the property. You may wish to inquire with the hotel before your amount of such charges.

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ok thanks!

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

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Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

RECORD LOCATOR: [REDACTED]

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ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

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[REDACTED]

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Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 25 Mins
Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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<http://www.adobe.com/products/acrobat/readstep.html>

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Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01092169

EFTA02277172

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Paris to Kiev

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DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if appli

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Airl

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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ok, that should work...thank you!

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RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Baggage: 1PC per adult

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E-TICKET

Ticket AF [REDACTED]-05FEB

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

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Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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cannot accept incoming messages. If you have any questions, please
Service at 1-[REDACTED]

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<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM
Kiev
Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800
Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street
KIEV UA 01001
Telephone: 380-44-5811234
Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration:3 Hrs 25 Mins
Arrival Terminal:Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLASSLINE

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1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

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Not pre-paid, waiting for the credit card authorization form.

Regards,

[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Fri, Feb 08 2019, 01:20 PM
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Fri, Feb 08 2019, 05:35 PM
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Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Airl

Non-stop
Duration:3 Hrs 15 Mins
Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class
Boeing 737-800

Meals: Hot Meal
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

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HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM
Kiev
Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM
Paris
Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop
Duration: 3 Hrs 25 Mins
Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION



E-TICKET

Ticket AF [REDACTED]-05FEB

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL

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Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Trav

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Something wrong with phone line, it is busy all the time.

Regards,

████████ (Natasha) Molotkova
Centurion Relationship Manager

████████ @ ██████████

Hours: Mon through Friday 9AM-530PM EST

I can't go through the line, so I am waiting for email from hotel.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

will the over night team try to get the 3rd party form?

On Feb 5, 2019, at 3:44 PM, [REDACTED] Molotkova <[REDACTED]> wrote:

Not pre-paid, waiting for the credit card authorization form.

Regards,
[REDACTED] (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is the hotel stay pre-paid for? Or do I need to fill out a third-party credit card? She won't be able to pay

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 5, 2019 at 3:15:27 PM EST
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM

Paris

Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address: 5 A Tarasova Street

KIEV UA 01001

Telephone: 380-44-5811234

Status: Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

Boeing 737 All Series Passenger

Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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ok thanks!

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Regards,
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[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Date: February 5, 2019 at 3:15:27 PM EST

To: [REDACTED] E@ [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

EFTA_R1_01092205

EFTA02277208

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Kiev

FLIGHT AF 3374

DEPARTING

Fri, Feb 08 2019, 01:20 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, Feb 08 2019, 05:35 PM

Kiev

Boryspil (Borispol) (KBP)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration: 3 Hrs 15 Mins

Departure Terminal: Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

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Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

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Sun, Feb 10 2019, 09:45 AM

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Non-stop

Duration: 3 Hrs 25 Mins

Arrival Terminal: Terminal 2 D

FLIGHT INFORMATION

R Economy Class

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Meals: Food-Bev/Pur

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

Ticket AF [REDACTED]-05FEB

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Centurion Relationship Manager
[REDACTED].com

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To: [REDACTED]

Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 08FEB19 [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

EFTA_R1_01092212

EFTA02277215

YOUR TRIP DETAILS

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FLIGHT AF 3374

DEPARTING

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ARRIVING

Fri, Feb 08 2019, 05:35 PM
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Boryspil (Borispol) (KBP)

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Non-stop

Duration:3 Hrs 15 Mins

Departure Terminal:Terminal 2 D

FLIGHT INFORMATION

K Economy Class

Boeing 737-800

Meals: Hot Meal

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

Hotel Details

HYATT REGENCY KIEV

CHECK-IN

Fri, Feb 08 2019

CHECK OUT

Sun, Feb 10 2019

HOTEL INFORMATION

Address:5 A Tarasova Street
KIEV UA 01001
Telephone:380-44-5811234
Status:Confirmed

Base Rate: EUR 330.00 / per night

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel 24 Hours Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Kiev to Paris

FLIGHT AF 3375

DEPARTING

Sun, Feb 10 2019, 09:45 AM

Kiev

Boryspil (Borispol) (KBP)

ARRIVING

Sun, Feb 10 2019, 12:10 PM

Paris

Charles De Gaulle (CDG)

Air France

Operated By Ukraine Intl Air

Non-stop

Duration:3 Hrs 25 Mins

FLIGHT INFORMATION

R Economy Class
Boeing 737 All Series Passenger
Meals: Food-Bev/Pur
Baggage: 1PC per adult

FLIGHT CONFIRMATION

Air France: [REDACTED]

TRAVELLER INFORMATION

E-TICKET

Ticket AF [REDACTED] -05FEB

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