

To: [REDACTED]  
From: [REDACTED]  
Sent: Fri 2/1/2019 9:23:13 PM  
Subject: Ticket for Karyna

Title: American Express ®

800-375-8723  
or  
519-772-3570

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(519) 811-8881

Hours: Mon through Friday 9AM-530PM EST

Did you call flying blue?

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(519) 811-8881

Hours: Mon through Friday 9AM-530PM EST

i am now on hold for a Flying Blue rep...I had a normal rep...he couldnt help...

On Feb 1, 2019, at 4:16 PM [REDACTED]  
wrote:

Their record locator is VG8PEM

Regards,  
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Let me know when you have them on line.

Regards,



Hours: Mon through Friday 9AM-530PM EST

please issue ticket as stated below

On Feb 1, 2019, at 4:13 PM, N



ote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3956.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare.

• **Wed 06 Feb - Air France 99 - Premium Economy - 8h 35m**

Departing: Miami Airport, (MIA) at 4.40pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.15am

• **Thu 14 Feb - Air France 6 - Premium Economy - 8h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 1.20pm

Arriving: New York John F Kennedy Airport, (JFK) at 3.55pm

Please reply to this email and provide your authorization to proceed.

Regards,



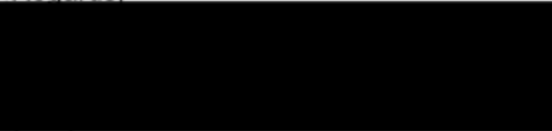
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ok, calling them now!

OK, let's issue ticket first, after that you will call Air France about upgrade, if it is still available, you ask them on the line.

Regards,



Hours: Mon through Friday 9AM-530PM EST

OK! we have permission to transfer the 30,000 points to Jeffrey's new AF Flying Blue account...purchase Karyna, then upgrade her to biz! Can you do for me pretty please!?

still determining what we want to do...

JE's AF Flying Blue Number: **1193608285**

ok, I will go in and set up an account...

Yes, I need account number.

Regards,



(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ok...maybe you should go ahead and link the Amex card to account now! Do you need me to open the account under Jeffrey's name..

terrific!! got it!

Before transferring points to AF, I need to link Flying Blue account to AMEX card.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

-if I want you to transfer Amex points to AF to upgrade premium economy to biz class, this must be done

**Availability for upgrade is not guaranteed, it is available now, it could be not like two hours later, it must be done prior to departure, but after ticketing.**

-you said it is 15,000 miles to upgrade...do we transfer 15,000 Amex points to get the 15,000 miles? it is 1 to 1? (g)  
go through all this with our accounting department today...Rich is coming here at 2:30

**15 000 miles it is per flight, so if you need round trip - it is 30 000 miles.  
Yes 1 AMEX point is 1 AF mile.**

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(877) 877-6567  
Hours: Mon through Friday 9AM-530PM EST

-if I want you to transfer Amex points to AF to upgrade premium economy to biz class, this must be done  
-you said it is 15,000 miles to upgrade...do we transfer 15,000 Amex points to get the 15,000 miles?  
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so in our case, it is probably better to use points after the person has taken the flight ...just to be sure  
Amex points...

You can pay with points only when you know for sure he or she is taking flight, even after departure.

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

OK, if you got upgrade using AF miles and changing flight - if upgrade is available on new flight, yes it can be possible difference in air fare or miles plus change fee). With AF, if upgrade for new flight is no points back to account, AF account.

If you used AMEX points and canceling - you are getting money back if ticket was refundable (not points back).

Regards,

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

if we transfer Amex points to AF miles, but then change the flight we used them on, would the new flight be possible or would we have to use more points to upgrade the new flight? what happens to those points? I read that you can transfer points to AF that is it with our Amex points. I also worry, what if we cancel the flight with AF and book a new flight, are the points usable? (this sounds like a huge headache to me)

Also, confirm to me, once we pay with Amex points for an upgrade, those points are non reversible ... if we cancel a flight we have upgraded, we do not get them back?

hmmm, now I am thinking it is better to get Gift Cards for Saks or Bergdorf as the cards can always be used.

Are you talking about airline miles or AMEX points?

Regards,

[REDACTED]

so if we have to change her flight (which happens a lot over here) then the points are gone? I think if they are used, they are not redeemable...

It is up to you - you can get Flying Blue account from her or him. Once you have it, we need to issue Points for upgrade, upgrade availability can't be guaranteed, once points are transferred to AF, they are non-redeemable.

Regards,

Natalia (Natasha) Molotkova

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

oh wow!...that is MUCH better! that is way less points to do with AF Flying Blue account...do we have Jeffrey? or it is automatic through Amex? I need to make sure Biz class is good for Karyna..

I got through...Jeffrey's AF frequent flyer number was cancelled back in 2009...so he is not a member...the only way to upgrade would be through Amex...it also sounds like lots of restrictions to get an award to me the best option would be to purchase the premium economy seat and upgrade with points to Biz class (Karyna..) Less real money up front and not an enormous amount of points used ...

OK, we got through - we can issue ticket as Premium Economy and after ticketing get upgrade - it is business. We will have to transfer AMEX points to AF Flying Blue account.

Regards,

Natalia (Natasha) Molotkova

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

If they pick up first from you, ask them if mileage upgrade available from premium economy to business.

Regards,

Natalia (Natasha) Molotkova

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok super

And I am calling two. If you got them first, use record locator VG8PEM , I put it in Premium Economy.

Regards,

Natalia (Natasha) Molotkova

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I can call Flying Blue...i have 2 phones on my desk ;)

Thank you for below!

Do you think it would be less points to transfer them to AF? or you have no idea...

OK, Premium Economy seat on Air France is \$3956.33, business is \$10,136.73. So you can pay difference 618 040 American Express points and 20 % back.

I can try to call Flying Blue - it is usually a very very long hold time with them, and if I am getting call, they have mileage upgrade available.

Regards,

Natalia (Natasha) Molotkova

Hours: Mon through Friday 9AM-530PM EST

If we wanted to purchase the Premium economy seat and upgrade to Biz on the AF flights...what would it cost to upgrade? (sorry!)

I see you gave me premium economy price but it is different return flight...so not sure the pricing would be the same.

oops! sorry! you already gave me the biz price!

Can you tell me the biz class AF price?

thank you for the break down! Let me find out what he wishes to do....Keep the flight on HOLD for Katarina.

You can't upgrade Air France ticket through Delta. And you can't book Premier class with Air France through Delta with Air France.

You can check mileage availability on Air France at <https://www.flyingblue.com/fr/home/explorer> and see if there is space for upgrade.

I checked mileage space via Delta, nothing available on Delta in business round trip as direct.

So, if the goal is First class, here are options:

1) pay whole first class ticket in points - 1 412 253 points and 20 % back.

2) pay for first class ticket partially in points - let say business class fare on Air France is \$10,136.73, fare between business and first - \$4075.80 - pay in points 407 580 points and 20% back.

Regards,

Natalie (Natascha) Meltham

(011) 611-6961

Hours: Mon through Friday 9AM-530PM EST

would it be less expensive to purchase as a Delta ticket and upgrade to first with Delta than AF?

So what is best idea for first class AF round trip for Karyna...? We buy coach fare and upgrade with

1 AF 99 06FEB MIA CDG 0440P 0715A  
2 AF 6 14FEB CDG JFK 0120P 0355P

Ok. Let me ask him thx

Sent from my iPhone

First class:

1 AF 99 06FEB MIA CDG 0440P 0715A  
2 AF 6 14FEB CDG JFK 0120P 0355P

TOTAL FARE - USD 14212.53

Business:

1 AA 62 06FEB MIA CDG 0625P 0905A  
2 AA 45 14FEB CDG JFK 0955A 1235P

TOTAL FARE - USD 8343.53

Premium economy:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A  
OPERATED BY AIR FRANCE  
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A  
OPERATED BY AIR FRANCE

\$3930.23

Coach:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A



OPERATED BY AIR FRANCE  
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A  
OPERATED BY AIR FRANCE

TOTAL FARE - USD 2772.23

Records

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class. C  
Premium economy and economy price too. We need to compare. I was not given times to depart. W

Sent from my iPhone

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Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3956.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare.
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Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

ok, calling them now!

OK, let's issue ticket first, after that you will call Air France about upgrade, if it is still available, you ask me to call them on the line.

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

OK! we have permission to transfer the 30,000 points to Jeffrey's new AF Flying Blue account...purchase the ticket then upgrade her to biz! Can you do for me pretty please!?

still determining what we want to do...

JE's AF Flying Blue

ok, I will go in and set up an account...

Yes, I need account number.

Regards,  
Natalia (Natasha) Molotkova

Hours: Mon through Friday 9AM-530PM EST

ok...maybe you should go ahead and link the Amex card to account now! Do you need me to open the FLYing Blue account in Jeffrey's name..

terrific!! got it!

Before transferring points to AF, I need to link Flying Blue account to AMEX card.

Regards,  
Natalia (Natasha) Molotkova

Hours: Mon through Friday 9AM-530PM EST

-if I want you to transfer Amex points to AF to upgrade premium economy to biz class, this must be done prior to departure.

**Availability for upgrade is not guaranteed, it is available now, it could be not like two hours later. Yes, it is available prior to departure, but after ticketing.**

-you said it is 15,000 miles to upgrade...do we transfer 15,000 Amex points to get the 15,000 miles? it is 1 to 1? (gosh I have been through all this with our accounting department today...Rich is coming here at 2:30)

**15 000 miles it is per flight, so if you need round trip - it is 30 000 miles.  
Yes 1 AMEX point is 1 AF mile.**

Regards,  
Natalia (Natasha) Molotkova

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

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thank you,...got it on the AF miles.

so in our case, it is probably better to use points after the person has taken the flight ...just to be sure. then points...

You can pay with points only when you know for sure he or she is taking flight, even after departure.

Regards,

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

OK, if you got upgrade using AF miles and changing flight - if upgrade is available on new flight, yes it will be possible difference in air fare or miles plus change fee). With AF, if upgrade for new flight is no longer available, AF account, AF account.

If you used AMEX points and canceling - you are getting money back if ticket was refundable (not points), if back.

Regards,

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

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hmmm, now I am thinking it is better to get Gift Cards for Saks or Bergdorf as the cards can always be used

Are you talking about airline miles or AMEX points?

Regards,

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

so if we have to change her flight (which happens a lot over here) then the points are gone? I think it is that used, they are not redeemable...

It is up to you - you can get Flying Blue account fro her or him. Once you have it, we need to issue Premium upgrade, upgrade availability can't be guaranteed, once points are transferred to AF, they are nonreversible.

Regards,

Natalia (Natasha) Molotkova

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

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Regards,

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

If they pick up first fro you, ask them if mileage upgrade available from premium economy to business and if

Regards,

Natalia (Natasha) Molotkova

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Reported

Hours: Mon through Friday 9AM-530PM EST

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TOTAL FARE - USD 2772.23

Regards,  
Natalia (Natasha) Molotkova

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

EST

Hi Natasha. karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class. Option  
economy and economy price too. We need to compare. I was no

Sent from my iPhone



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i have them on line..

On Feb 1, 2019, at 4:15 PM, Natalia Molotkova wrote:

Let me know when you have them on line.

Regards,  
Natalia (Natasha) Molotkova

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

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(877) 877-0987

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Natalia (Natasha) Molotkova

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Natalia (Natasha) Molotkova

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Natalia (Natasha) Molotkova

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[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Natalia (Natasha) Molotkova

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Hours: Mon through Friday 9AM-530PM EST

If they pick up first from you, ask them if mileage upgrade available from premium economy to business

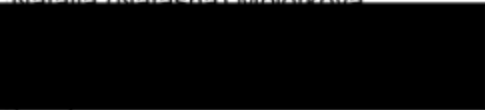
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If we wanted to purchase the Premium economy seat and upgrade to Biz on the AF flights...what would it be to upgrade? (sorry!)

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oops! sorry! you already gave me the biz price!

Can you tell me the biz class AF price?

thank you for the break down! Let me find out what he wishes to do....Keep the flight on HOLD for Katarina

You can't upgrade Air France ticket through Delta. And you can't book Premier class with Air France with Air France.

You can check mileage availability on Air France at <https://www.flyingblue.com/fr/home/explorer> and

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Regards,  
Natalia (Natasha) Molotkova

Friday 9AM-530PM EST

would it be less expensive to purchase as a Delta ticket and upgrade to first with Delta than AF?

So what is best idea for first class AF round trip for Karyna...? We buy coach fare and upgrade with

1 AF 99 06FEB MIA CDG 0440P 0715A  
2 AF 6 14FEB CDG JFK 0120P 0355P

Ok. Let me ask him thx

Sent from my iPhone

First class:

1 AF 99 06FEB MIA CDG 0440P 0715A  
2 AF 6 14FEB CDG JFK 0120P 0355P

TOTAL FARE - USD 14212.53

Business:

1 AA 62 06FEB MIA CDG 0625P 0905A  
2 AA 45 14FEB CDG JFK 0955A 1235P

TOTAL FARE - USD 8343.53

Premium economy:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A  
OPERATED BY AIR FRANCE  
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A  
OPERATED BY AIR FRANCE

\$3930.23

Coach:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A  
OPERATED BY AIR FRANCE  
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A  
OPERATED BY AIR FRANCE

TOTAL FARE - USD 2772.23

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class. C  
Premium economy and economy price too. We need to compare. I was not given times to depart. W

Sent from my iPhone

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- Total air reservation, including taxes and fees: \$3956.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare.

- **Wed 06 Feb - Air France 99 - Premium Economy - 8h 35m**

Departing: Miami Airport, (MIA) at 4.40pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.15am

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Departing: Paris Charles de Gaulle Airport, (CDG) at 1.20pm

Arriving: New York John F Kennedy Airport, (JFK) at 3.55pm

---

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova



Hours: Mon through Friday 9AM-530PM EST

ok, calling them now!

OK, let's issue ticket first, after that you will call Air France about upgrade, if it is still available, you ask me to call them on the line.

Regards,

Natalia (Natasha) Molotkova



(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

OK! we have permission to transfer the 30,000 points to Jeffrey's new AF Flying Blue account...purchase the ticket then upgrade her to biz! Can you do for me pretty please!?

still determining what we want to do...

ok, I will go in and set up an account...

Yes, I need account number.

Regards,  
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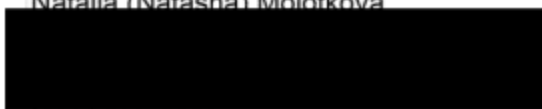
Hours: Mon through Friday 9AM-530PM EST

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terrific!! got it!

Before transferring points to AF, I need to link Flying Blue account to AMEX card.

Regards,  
Natalia (Natasha) Molotkova



Hours: Mon through Friday 9AM-530PM EST

-if I want you to transfer Amex points to AF to upgrade premium economy to biz class, this must be done prior to departure, but after ticketing.

**Availability for upgrade is not guaranteed, it is available now, it could be not like two hours later. Yes prior to departure, but after ticketing.**

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**15 000 miles it is per flight, so if you need round trip - it is 30 000 miles.  
Yes 1 AMEX point is 1 AF mile.**

Regards,

(877) 877-0907

Hours: Mon through Friday 9AM-530PM EST

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You can pay with points only when you know for sure he or she is taking flight, even after departure.

Regards,

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Hours: Mon through Friday 9AM-530PM EST

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Also, confirm to me, once we pay with Amex points for an upgrade, those points are non reversible ...they a flight we have upgraded, we do not get them back?

hmmm, now I am thinking it is better to get Gift Cards for Saks or Bergdorf as the cards can always be used

Are you talking about airline miles or AMEX points?

Regards,

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Hours: Mon through Friday 9AM-530PM EST

so if we have to change her flight (which happens a lot over here) then the points are gone? I think it is that used, they are not redeemable...

It is up to you - you can get Flying Blue account fro her or him. Once you have it, we need to issue Premium upgrade, upgrade availability can't be guaranteed, once points are transferred to AF, they are nonreversible.

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Hours: Mon through Friday 9AM-530PM EST

oh wow!...that is MUCH better! that is way less points to do with AF Flying Blue account..do we have to open Jeffrey? or it is automatic through Amex? I need to make sure Biz class is good for Karyna..

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Regards,  
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Hours: Mon through Friday 9AM-530PM EST

If they pick up first fro you, ask them if mileage upgrade available from premium economy to business and if

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

ok super

And I am calling two. If you got them first, use record locator VG8PEM , I put it in Premium Economy.

Regards,  
Natalia (Natasha) Molotkova

Hours: Mon through Friday 9AM-530PM EST

I can call Flying Blue...i have 2 phones on my desk ;)  
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Hours: Mon through Friday 9AM-530P M EST

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Sent from my iPhone

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OPERATED BY AIR FRANCE

TOTAL FARE - USD 2772.23

Regards,

Natalie (Natalie) Melnikov

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova



Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class. Option  
economy and economy price too. We need to compare. I was no

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Their record locator is VG8PEM

Regards,  
Natalia (Natasha) Molotkova



(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Let me know when you have them on line.

Regards,  
Natalia (Natasha) Molotkova



Hours: Mon through Friday 9AM-530PM EST



please issue ticket as stated below

On Feb 1, 2019, at 4:13 PM, [REDACTED]  
wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3956.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare.

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Departing: Miami Airport, (MIA) at 4.40pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.15am

• **Thu 14 Feb - Air France 6 - Premium Economy - 8h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 1.20pm

Arriving: New York John F Kennedy Airport, (JFK) at 3.55pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

ok, calling them now!

OK, let's issue ticket first, after that you will call Air France about upgrade, if it is still available, you ask me to call them on the line.

Regards,

Natalia (Natasha) Molotkova

[REDACTED]  
EST

OK! we have permission to transfer the 30,000 points to Jeffrey's new AF Flying Blue account...purchase the ticket for Karyna, then upgrade her to biz! Can you do for me pretty please!?

still determining what we want to do...

JE's AF Flying Blue Number: **1193608285**

ok, I will go in and set up an account...

Yes, I need account number.



Hours: Mon through Friday 9AM-530PM EST

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Regards,



Hours: Mon through Friday 9AM-530PM EST

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[REDACTED]

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

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Hours: Mon through Friday 9AM-530PM EST

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Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

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Centurion Relationship Manager

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

If they pick up first from you, ask them if mileage upgrade available from premium economy to business and if not, ask them to call me.

Regards,  
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Centurion Relationship Manager

(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

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Hours: Mon through Friday 9AM-530PM EST

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TOTAL FARE - USD 2772.23

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-6PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

(311) 511-6667  
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class. Options Premium economy and economy price too. We need to compare. I was not given times to depart. What is b

Sent from my iPhone

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Your response is required to complete this reservation. Prices and availability are subject to change.

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Centurion Relationship Manager





Hours: Mon through Friday 9AM-530PM EST

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OK, let's issue ticket first, after that you will call Air France about upgrade, if it is still available, you ask me to transfer points while you have them on the line.

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[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

if we transfer Amex points to AF miles, but then change the flight we used them on, would the new flight we change to automatically upgrade? or would we have to use more points to upgrade the new flight? what happens to those points? I realize once we transfer them from Amex points to AF that is it with our Amex points. I also worry, what if we cancel the flight with AF and book another airline...are those points gone or usable? (this sounds like a huge headache to me)

Also, confirm to me, once we pay with Amex points for an upgrade, those points are non reversible ...they are gone, yes...if we change or cancel a flight we have upgraded, we do not get them back?

hmmm, now I am thinking it is better to get Gift Cards for Saks or Bergdorf as the cards can always be used...

Are you talking about airline miles or AMEX points?

Regards,  
Natalia (Natasha) Molotkova

[REDACTED]

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so if we have to change her flight (which happens a lot over here) then the points are gone? I think it is that way whenever we use points, once used, they are not redeemable...

It is up to you - you can get Flying Blue account for her or him. Once you have it, we need to issue Premium Economy and transfer points to AF for upgrade, upgrade availability can't be guaranteed, once points are transferred to AF, they are nonreversible.

Regards,  
Natalia (Natasha) Molotkova

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oh wow!...that is MUCH better! that is way less points to do with AF Flying Blue account..do we have to open an AF Flying Blue account for Jeffrey? or it is automatic through Amex? I need to make sure Biz class is good for Karyna..

I got through...Jeffrey's AF frequent flyer number was cancelled back in 2009...so he is not a member, and for sure not an Elite member...the only way to upgrade would be through Amex..it also sounds like lots of restrictions to get an award to first...its only if it is available. Seems to me the best option would be to purchase the premium economy seat and upgrade with points to Biz class (if biz class is acceptable to JE for Karyna..) Less real money up front and not an enormous amount of points used ...

OK, we got through - we can issue ticket as Premium Economy and after ticketing get upgrade - it is available now at 15 000 miles per flight - to business. We will have to transfer AMEX points to AF Flying Blue account.

Regards,  
Natalia (Natasha) Molotkova

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If they pick up first fro you, ask them if mileage upgrade available from premium economy to business and if it booked correctly as I hold it.

Regards,  
Natalia (Natasha) Molotkova

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ok super

And I am calling two. If you got them first, use record locator VG8PEM , I put it in Premium Economy.

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I can call Flying Blue...i have 2 phones on my desk ;)

Thank you you for below!

Do you think it would be less points to transfer them to AF? or you have no idea...

OK, Premium Economy seat on Air France is \$3956.33, business is \$10,136.73. So you can pay difference in fare of \$6180.40 using points - 618 040 American Express points and 20 % back.

I can try to call Flying Blue - it is usually a very very long hold time with them, and if I am getting call, I have to take call and hung up on hold, if they have mileage upgrade available.

Regards,

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If we wanted to purchase the Premium economy seat and upgrade to Biz on the AF flights...what

would this cost and how many points needed to upgrade? (sorry!)

I see you gave me premium economy price but it is different return flight...so not sure the pricing would be the same.

oops! sorry! you already gave me the biz price!

Can you tell me the biz class AF price?

thank you for the break down! Let me find out what he wishes to do....Keep the flight on HOLD for Karyna please :)


You can't upgrade Air France ticket through Delta. And you can't book Premier class with Air France using miles if you don't have highest status with Air France.

You can check mileage availability on Air France at <https://www.flyingblue.com/fr/home/explorer> and I can transfer AMEX points to Air France.

I checked mileage space via Delta, nothing available on Delta in business round trip as direct.

So, if the goal is First class, here are options:

- 1) pay whole first class ticket in points - 1 412 253 points and 20 % back.
- 2) pay for first class ticket partially in points - let say business class fare on Air France is \$10,136.73, so pay it with money, and difference in fare between business and first - \$4075.80 - pay in points 407 580 points and 20% back.



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would it be less expensive to purchase as a Delta ticket and upgrade to first with Delta than AF?

So what is best idea for first class AF round trip for Karyna...? We buy coach fare and upgrade with points to first?

1 AF 99 06FEB MIA CDG 0440P 0715A  
2 AF 6 14FEB CDG JFK 0120P 0355P

Ok. Let me ask him thx

Sent from my iPhone

First class:

1 AF 99 06FEB MIA CDG 0440P 0715A  
2 AF 6 14FEB CDG JFK 0120P 0355P

TOTAL FARE - USD 14212.53

Business:

1 AA 62 06FEB MIA CDG 0625P 0905A  
2 AA 45 14FEB CDG JFK 0955A 1235P

TOTAL FARE - USD 8343.53

Premium economy:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A  
OPERATED BY AIR FRANCE  
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A  
OPERATED BY AIR FRANCE

\$3930.23

Coach:

1 DL /AF 8345 06FEB MIA CDG 0440P 0715A  
OPERATED BY AIR FRANCE  
2 DL /AF 1022 14FEB CDG JFK 0815A 1040A  
OPERATED BY AIR FRANCE

TOTAL FARE - USD 2772.23

Regards,  
Natalia (Natasha) Molotkova



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On it.

Regards,

[REDACTED]

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Hi Natasha, karyna needs a flight miami paris. 6th feb return 14th to new york . Biz or first class.  
Options and best price in market? Premium economy and economy price too. We need to  
compare. I was not given times to depart. What is best?

Sent from my iPhone

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