

To: Karyna Shuliak [REDACTED]
From: [REDACTED]
Sent: Sat 2/16/2019 12:57:17 PM
Subject: Re: Flights

Hi Karyna. I have not made any changes. I believe you may have to call AF direct since we upgraded you with Jeffrey's miles to Biz class. You can try calling Amex first and see what they say. ...

Sent from my iPhone

> On Feb 16, 2019, at 7:52 AM, Karyna Shuliak [REDACTED] wrote:
>
> Hi [REDACTED]
>
> Jeffrey would like to change my flight from Paris to Miami to Tuesday the 19th, instead of Sunday. I just wanted to check if you have made any changes already before I call Amex?
>
> Thank you,
>
> Karyna