

To: Centurion Support[REDACTED]
From: Lesley Groff
Sent: Fri 3/1/2019 11:12:13 AM
Subject: Re: Intercontinental Hotel London Payment Link

Thank you! I see your email to the hotel and await the reply from them. Thanks. Lesley

Sent from my iPhone

On Mar 1, 2019, at 5:06 AM, Centurion Support <[REDACTED]> wrote:

Ms. Groff,

Thank you for your inquiry, on behalf of your relationship manager, Natasha Molotkova, I am happy to assist with your request.

I spoke to the InterContinental Hotel London and they require an email request in writing to send the payment link for the 3rd party payment authorization. I emailed the Hotel and copied you, asking that they respond to both addresses so you will receive the payment link.

Please let us know if you have any questions or need additional assistance.

Best regards,

Karla Jones

From Centurion Support on behalf of your Relationship Manager, Natasha Molotkova.

Yes, will do.

Regards,
[REDACTED] (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Can you ask your overnight desk to please call the intercontinental and get us a secure link to pay for the 2 rooms? We did this on Jan 4 for [REDACTED] and all worked out fine. The phone line rings busy all the time. We had to email them I think.

Sent from my iPhone

Begin forwarded message:

-

From: "American Express Travel" <itinerary@myamextravel.com>

Date: February 28, 2019 at 5:52:30 PM EST

To: [REDACTED]

Subject: Itinerary for [REDACTED] / [REDACTED] 01MAR19 YJMSUM

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FLIGHTS| HOTELS| CARS| CRUISES



RECORD LOCATOR: YJMSUM

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

- CITIZENS OF RUSSIAN FEDERATION- VALID 6 MONTHS BEYOND TRAVEL

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Other Information

- CITIZENS OF FRANCE- VALID 6 MONTHS BEYOND TRAVEL

Hotel Details

INTERCONTINENTAL LONDON PARK

CHECK-IN

Fri, Mar 01 2019

CHECK OUT

Tue, Mar 05 2019

HOTEL INFORMATION

Address:One Hamilton Place Park Lane
LONDON GB W1J 7QY
Telephone:44-207-4093131
Status:Confirmed

Base Rate: GBP 1246.00

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel No Refund

HOTEL CONFIRMATION

27305526

Hotel Details

INTERCONTINENTAL LONDON PARK

CHECK-IN

Fri, Mar 01 2019

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LONDON GB W1J 7QY

Telephone:44-207-4093131

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Base Rate: GBP 1246.00

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Cancellation Policy: Cancel No Refund

HOTEL CONFIRMATION

42241872

TRAVELLER INFORMATION

[REDACTED]

[REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

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1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

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See attached itinerary PDF or link for full terms and conditions.

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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